Child Welfare Council Meeting

CWDS-CARES Update

March 6, 2019
Project Purpose

To provide Child Welfare Workers with the tools and capabilities they need to enhance their efficiency and effectiveness at providing for the safety, well-being, and permanency of children and youth who are at risk of abuse, neglect, or exploitation.
CARES Significant Milestones

• Completed the statewide implementation of CWS-CARES 2.1 in January
  • 4,748 loaded user accounts - 2,995 registered users
  • CANS - a key strategy for the Integrated Core Practice Model (ICPM) and a pivotal aspect of Continuum of Care Reform (CCR). CANS will help set and track progress towards behavior goals, supporting better placement matching and faster progress to safe permanency
• Child Welfare History Snapshot – a read-only view of case and referral history for clients in CWS/CMS (access temporarily limited)
• Facility Search and Profile – a thorough, at-a-glance read-only view that provides information about a facility or home on one page. This search feature retrieves children’s residential facilities and county-approved homes data from CWS/CMS, the Licensing Information System (LIS), and the Field Automation System (FAS)
2018/19 Project Focus on Options for Accelerating

- **CWS-CARES Build Strategy**
  - Examine alternatives to custom development
    - Platforms that can be configured
    - Rapid application development tools
  - Determine the feasibility of frequent deployments of CARES functions & features
    - Feasibility & cost of maintaining CWS-CMS utility for workers interacting with the new features of CWS-CARES
    - Workload and organization readiness impacts on workers
Project Focus on Options for Accelerating cont.

- **Product Strategy**
  - Develop the product blue print ("build plan") capturing:
    - Business Functions
    - User & Child Journey mapping
    - Domain modeling
    - Data mapping
    - Shared services
  - Using the blue print, create the Product Roadmap
Courts Blueprint Contents

• Business Functions
  • Interfaces with Court systems
  • Processes for
    • Petitions
    • Hearings
    • Findings
    • Tracking Activities

• Journey Maps
  • Unique court requirements for user
  • Child experience considerations

• Opportunities
  • Portfolio view of caseload
  • System reminders
Continuing CARES Objectives

• Emphasizing the information value of data by:
  • Effectively managing data quality
  • Planning to save and utilize longitudinal data
  • Capturing feature value concepts & extending these to metrics

• Support and empower workers to more effectively achieve child welfare objectives
  • Enhance user efficiency through research & user centered design
  • Child/family centric views
  • Worker dashboard, alerts and mobile tools

• Support and optimize data exchange between and among those with shared interest in child welfare
  • Information essential to the integrated core practice model
  • Information essential to coordinating timely action