

# Child Welfare Council Meeting

## CWDS-CARES Update

March 6, 2019



CWDS / Child Welfare Digital Services

# Project Purpose

To provide Child Welfare Workers with the tools and capabilities they need to enhance their efficiency and effectiveness at providing for the safety, well-being, and permanency of children and youth who are at risk of abuse, neglect, or exploitation.

# CARES Significant Milestones

- Completed the statewide implementation of CWS-CARES 2.1 in January
  - 4,748 loaded user accounts - 2,995 registered users
  - **CANS** -a key strategy for the Integrated Core Practice Model (ICPM) and a pivotal aspect of Continuum of Care Reform (CCR). CANS will help set and track progress towards behavior goals, supporting better placement matching and faster progress to safe permanency
  - **Child Welfare History Snapshot** – a read-only view of case and referral history for clients in CWS/CMS (access temporarily limited)
  - **Facility Search and Profile** – a thorough, at-a-glance read-only view that provides information about a facility or home on one page. This search feature retrieves children’s residential facilities and county-approved homes data from CWS/CMS, the Licensing Information System (LIS), and the Field Automation System (FAS)

# 2018/19 Project Focus on Options for Accelerating

- **CWS-CARES Build Strategy**

- Examine alternatives to custom development
  - Platforms that can be configured
  - Rapid application development tools
- Determine the feasibility of frequent deployments of CARES functions & features
  - Feasibility & cost of maintaining CWS-CMS utility for workers interacting with the new features of CWS-CARES
  - Workload and organization readiness impacts on workers

# Project Focus on Options for Accelerating cont.

- **Product Strategy**

- Develop the product blue print (“build plan”) capturing:
  - Business Functions
  - User & Child Journey mapping
  - Domain modeling
  - Data mapping
  - Shared services
- Using the blue print, create the Product Roadmap


# Courts Blueprint Contents

- Business Functions
  - Interfaces with Court systems
  - Processes for
    - Petitions
    - Hearings
    - Findings
    - Tracking Activities
- Journey Maps
  - Unique court requirements for user
  - Child experience considerations
- Opportunities
  - Portfolio view of caseload
  - System reminders

# Continuing CARES Objectives

- Emphasizing the information value of data by:
  - Effectively managing **data quality**
  - Planning to save and utilize **longitudinal data**
  - Capturing feature **value concepts** & extending these to **metrics**
- Support and empower workers to more effectively achieve child welfare objectives
  - Enhance **user efficiency** through research & user centered design
  - **Child/family centric views**
  - Worker dashboard, alerts and mobile **tools**
- Support and optimize data exchange between and among those with shared interest in child welfare
  - Information essential to the **integrated core practice model**
  - Information essential to coordinating **timely action**

# CANS Demonstration

CWDS Daniel Rinne 

## CANS Communimetric Assessment Form SAVE PRINT

Dashboard > Client List > Eshelby, Marcy2 > CANS Assessment Form

**Eshelby, Marcy2** **Madera County**

Assessment Date \*

Select CANS Template \*  AGE: 0-5  AGE: 6-21

Assessment Conducted by

Referral Number **1679-8644-5543-9140686**




Child/Youth has Caregiver?  Yes  No





Authorization for release of information on file?  Yes  No

**By selecting NO, Items 7, 48, and EC 41 (Substance Use Disorder Items) from this CANS assessment will be redacted when printed.**

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**Age Range 6-21** COLLAPSE ALL

Behavioral/Emotional Needs Domain    Domain total  

<a href="#">1. PSYCHOSIS (THOUGHT DISORDER)</a>		<input type="checkbox"/> Discretion Needed	<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4
<a href="#">2. IMPULSIVITY/HYPERACTIVITY</a>		<input type="checkbox"/> Discretion Needed	<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4
<a href="#">3. DEPRESSION</a>		<input type="checkbox"/> Discretion Needed	<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4
<a href="#">4. ANXIETY</a>		<input type="checkbox"/> Discretion Needed	<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4