California Child Welfare Council DATA LINKAGE AND INFORMATION SHARING (DLIS) COMMITTEE NOTES February 28, 2018 1:00 PM TO 4:00 PM

Welcome & Introductions

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Action Items:

Approval of December 4th Meeting Notes – Moved, Seconded, Approved.

Discussion Items:

- National/State/Local Project Updates Brief summaries and updates on progress of national, state and local initiatives or studies "Data in the News" (Laurie Kappe)
 - "What Kids' Trauma Looks Like Across the US"
 - "Can an Algorithm Tell When Kids are in Danger?" + other articles on predictive analytics
 - Hot topic. PRM is a contentious subject following the NY Times article, there were additional articles that were critical and used questionable language
 - It may be a good idea for Emily Putnam-Hornstein to present the findings from her proof of concept study. She will talk to her team and get back to the cochairs of this subcommittee about presenting to the Child Welfare Council
 - Revised RAND report on prevention and kinship care
 - Full document of stories available online: http://www.chhs.ca.gov/Pages/CommitteeInformation.aspx
 - If you have additional news, please forward to Laurie Kappe at kappe@iecomm.org
- Updates from CW Digital Services on New System (Tony Fortenberry)
 - Went live with the "Snapshot" feature of the New System in January 2018
 - Behind this was a tremendous infrastructure build
 - History of involvement based on a search (name, address, etc.)
 - This feature is a part of the Hotline app, but has also been made available outside of Hotline for all workers to conduct search with meaningful returns
 - By the June meeting, "Snapshot" will have more features, the search capacity will be available to more users, and some of the core counties will have tested and provided feedback on the new features
 - CWDS is also building a "sandbox" that will have working software, but no access to real data – allowing users (public at-large) to work with features and generate feedback for programmers - no launch date for this feature yet
 - For more information and email updates on New System, go to <u>http://www.cwds.ca.gov</u>
- Update on Linkage between the courts and CWS/CMS (Larry Bolton)
 - AB1911 Bill signed by the Governor, Requires the Judicial Council to create a workgroup to develop recommendations on better integrating probation youth into the New System.
 - Lengthy list of data elements that they would like to have
 - 3 pilot counties have been brought on-board and are ready to start work Santa Clara, Riverside, San Mateo
- Name change for this committee to reflect interest in using data for continuous quality improvement (CQI)?
 - We need to look at the Charter for this subcommittee to make sure there are no constraints

- In the June meeting, Laurie Kappe can lead this subcommittee in a discussion of the name change that addresses "the why" and "the what" of what the subcommittee does
- Potential Presentations for June Meeting
 - Emily Putnam-Hornstein PRM proof of concept
 - Tony Fortenberry demo of New System search, "Snapshot," and Hotline features
 Main Council and also DLIS
 - Tony Fortenberry CANS implementation in New System

Presentation: Andy Krackov, Vice President, Data Strategy - Velir

"Lessons Learned from a Dozen Years of Engaging California Communities with Data"

- In the public sector, we are not as good at presenting/engaging the public in understanding our data through data visualizations
- It's not just a matter of beauty it is also conveying salient points that are effective at driving action or policy
- 10 Lessons
 - 1. Use data that are available (don't wait for the perfect dataset to appear).
 - 2. Create data stories, not just data visualizations (quotes, videos, pictures, etc.)
 - 3. Appeal to both the heart and the head
 - 4. Enlist writers, designers, and community members to help you craft your data story
 - 5. Don't start with the full story (provide digestible chunks at a time)
 - 6. Make large numbers seem relatable
 - 7. Always talk to your users
 - 8. Involve local data ambassadors in dissemination
 - 9. We all need coaches when digesting data that's about us
 - 10. Finally, let's not forget to make data fun!
- Slides available on CWC website: <u>http://www.chhs.ca.gov/Pages/CommitteeInformation.aspx</u>

Discussion of Presentations

- Occurred throughout the presentations

Committee Adjourned; Next Meeting June 13, 2018 (Sacramento)

Action item: Discussion about subcommittee name change