



**Master Plan for Aging
Webinar Wednesday
Emergency & Disaster Preparedness & Response
February 19, 2020
*Captioners Transcript***

>> KIM MCCOY-WADE: GOOD MORNING AND THANK YOU FOR JOINING US ONCE AGAIN. DIRECTOR OF THE CALIFORNIA DEPARTMENT OF AGE AND I'M THRILLED TO WELCOME YOU TO OUR WEBINAR WEDNESDAYS THIS TIME FOCUSED ON EMERGENCY DISASTER AND PREPAREDNESS RESPONSE. AS PART OF OUR MASTER PLAN FOR AGING, ENGAGEMENT WITH THE PUBLIC ON INPUT AND RECOMMENDATIONS.

WELCOME TO OUR SERIES. BELIEVE IT OR NOT, THIS IS OUR FIFTH ONE. THIS IS THE INFORMATIVE AND INTERACTIVE WEBINAR TO ADDRESS THE VARIETY OF AGING TOPICS THAT FORM THE DEVELOPMENT OF THE MASTER PLAN OR AGING. WE WELCOME YOU TO JOIN US EVERY WEDNESDAY, 9:30 TO 11 FROM NOW TO THE END OF APRIL. WE HAVE A SINGLE TOPIC THAT WE HEARD IS A PRIORITY FROM THE COMMUNITY, RANGING FROM MANY TOPICS. EACH WEEK WE FEATURE A STATE PARTNER, A LOCAL LEADER, AND A MEMBER OF OUR STAKEHOLDER ADVISORY COMMITTEE, ALL OF WHOM ARE SHARING PERSONAL STORIES, DATA, PROGRAMS SERVICES AND ULTIMATELY RECOMMENDATIONS. YOU CAN VISIT THE ENGAGE SITE AND SEE THE WEBINAR AND OPTIONS TO JOIN BY PHONE AND ALL THE MATERIALS AFTERWARDS TO CATCH UP TO. BUT RIGHT AT THE HEART OF THESE ARE HEARING FROM YOU. WE ARE GOING TO BE RUNNING POLLS AND QUESTIONS THROUGHOUT THE WEBINAR TO FIND OUT WHO IS HERE AND WHAT YOUR PRIORITIES ARE AND RECOMMENDATIONS AND THE CHAT BOX AND THE QUESTION BOX ARE OPEN THROUGHOUT AS WELL.

I'M GOING TO SAY A FEW THINGS ABOUT MASTER PLAN TO GET US GROUNDED AND THE FIRST POLL WILL RUN TO FIND OUT WHO IS HERE. AND I'M DELIGHTED TO WELCOME WHO IS HERE OF OUR ALL STAR SPEAKERS. YOU CAN SEE PREVIOUSLY WE'VE HAD A WONDERFUL LINEUP COVERING ALL KINDS OF TOPICS. TODAY WE ARE TURNING TO EMERGENCY AND DISASTER PREPAREDNESS AND RESPONSE WITH OUR LINEUP OF DIRECTOR KAREN FIES, FROM SONOMA COUNTY, WHO I BELIEVE, HAS THE HONOR AND OF COURSE, CHALLENGE OF PROBABLY PRESIDING OVER THE MOST DISASTERS OF ANY COUNTY SERVICES DIRECTOR AND SHE HAS WISDOM AND ADVICE THAT WE CAN ALL BENEFIT FROM.

OUR GOOD STATE PARTNER VANCE TAYLOR, THE CHIEF AT THE OFFICE OF EMERGENCY SERVICES AT THE OFFICE OF ACCESS AND FUNCTIONAL NEEDS. AND ANA ACTON WHO HAS MANY ROLES. SHE IS THE EXECUTIVE DIRECTOR OF THE FREED CENTER FOR INDEPENDENT LIVING AND SERVING AS A MEMBER OF LTSS, AND AS A CLOSE PARTNER WITH OUR SAC MEMBER. CHRISTINA MILLS, HEAD OF THE CALIFORNIA FEDERATION OF INDEPENDENT LIVING CENTERS, WHO IS NOT ABLE TO BE HERE TODAY. THANKS IN ADVANCE

FIRST A FEW WORDS ABOUT THE MASTER PLAN FOR AGING. IT WAS CALLED BY THE GOVERNOR LAST JUNE WHERE HE TASKED THE HEALTH AND HUMAN SERVICES AND A CABINET TO CREATE A MASTER PLAN. IT HAD TO BE DATA-DRIVEN AND A REAL FOCUS ON THE SERVICES, SUPPORTS THAT ALLOWED CALIFORNIANS TO LIVE AT HOME WITH THEIR CHOICE. WHY DID THE GOVERNOR DO THIS? PARTIALLY LOOK AT THE DATA THESE POPULATION STARTS ARE ONE WAY OF REPRESENTING THE AGE OF POPULATION AT THE BOTTOM YOU SEE PEOPLE WHO ARE ZERO, THE NEWBORNS AND ALL THE WAY UP TO THE HUNDRED-YEAR-OLDS. AND ON THE LEFT ARE THE MALES AND THE RIGHT ARE FEMALES. AS RECENTLY AS 1989, THERE WERE A PYRAMID SHAPE WITH A LOT OF PEOPLE IN CALIFORNIA CLUSTERED AROUND 20S AND 30S BECAUSE OF CAMPUSES AND MILITARY BASES. OVER TIME, 2019, AS MORE AND MORE OF US LIVE LONGER AND THERE ARE NOT NECESSARILY MORE BABIES COMING BEHIND, WE'RE STARTING TO LOOK MORE LIKE A PYRAMID. AND YOU FAST FORWARD AND THERE ARE MORE OF US AND MORE OF US LIVING LONGER INTO OUR 80S AND 90S. I KEEP GETTING THESE WONDERFUL

QUESTIONS. SOME OF YOU MAY SEE A LITTLE BIT OF A DIFFERENT COLOR, OF A RED ON THE BLUE SIDE AND BLUE ON THE RED SIDE. WHERE THERE ARE MORE WOMEN THAN MEN AND MORE MEN WOMEN. AT THE HIGHER AGES, MORE WOMEN THAN MEN, THAT IS WHAT WE LOOK WHEN WE SEE THE DATA. THE OTHER EXCITING PIECE IS HOW MUCH CALIFORNIA IS DIVERSIFYING. IT HAS LONG BEEN A TREND HERE AND IT WILL FINALLY START TO CATCH UP WITH AGING CALIFORNIANS. BECAUSE IT WILL DIVERSIFY LIKE THE REST OF THE STATE IN THE COMING YEARS. THIS BRINGS SO MUCH TO THE TABLE. RICHNESS AND ETHNIC AND CULTURAL TRADITIONS. AND ALSO BRINGS A CHALLENGE TO THE PLANS TO MAKE SURE THAT IT IS NOT JUST CULTURALLY COMPETENT, BUT RELEVANT. AND ALL THE NEEDS FOR ACCESS AND INFORMATION COMES THROUGH TO THE COMMUNITY PARTNERS AND MULTIPLE LANGUAGES. AND REALLY, THIS IS A PLAN FOR ALL OF CALIFORNIA. JUST MORE ON THE DATA. A SLIDE FROM THE PARTNER FROM UCLA, THIS SHOWS THAT IN 2010. YOU CAN SEE, IS A COMPLICATED CHART AND I'M GOING TO SPEND A MINUTE ON IT. TWO THINGS GOING ON, YOU CAN SEE THAT 38.1 PERCENTAGE ARE CALIFORNIANS OF COLOR. BY 2060, THAT GROWS TO 67.7%, TWO-THIRDS BY 2060. AND YOU CAN SEE THE DIFFERENT RACIAL AND ETHNIC GROUPS IN DIVERSITY. THE BOTTOM BAR, OF WHITE OLDER CALIFORNIANS, GROWS JUST SLIGHTLY FROM 2.67 TO 4.2 MILLION, NOT EVEN DOUBLING. THE GREEN BAR, LATINO ANY RACE GROWS FROM LESS THAN A MILLION TO 5.5 GROWING BY A TREMENDOUS FACTOR, CLOSER TO 8. THE POPULATION, NOT ONLY ARE THERE MORE OF US AGING, THE POPULATION THAT IS AGING IS DIVERSIFYING AS WELL. ONE OTHER PIECE OF THE DIVERSIFYING CALIFORNIA IS THE LEGACY OF RACISM AND OTHER DISCRIMINATIONS, WHICH SHOWS UP IN INCOME DISPARITIES AND DISABILITIES AND INEQUITIES. THESE TWO SLIDES ARE SHARED. IF YOU LOOK AT INCOME DISPARITIES, LOOKING AT POVERTY AND NEAR POVERTY, GIVEN THE COST OF LIVING IN CALIFORNIA IS A BETTER LOOK AT WHAT IT TAKES TO THRIVE HERE IN CALIFORNIA.

LATINO, AFRICAN AMERICAN AND AMERICAN INDIAN ELDERS, CLOSE TO 40%, AROUND 40% ARE POOR OR NEAR POOR. ON THE NEXT SLIDE,

DISABILITY INEQUITIES, YOU SEE THAT LATINO AND ASIAN COMMUNITIES HAVE DISABILITY RATES HIGHER THAN AFRICAN AMERICAN AND WHITE. CHANGING WITH THE FACE OF AGING AND THE NEEDS OF AGING LOOK LIKE. THAT IS WHAT WE WANT TO MAKE SURE AT A WE'RE DOING NOT, NOT JUST BUILDING A MASTER PLAN BUT GRAPPLING WITH THAT IS AGING. WE HAVE MORE OF US LIVING ALONE, PARTICULARLY FROM THE LGBTQ COMMUNITY. BUT IN GENERAL, GIVEN FAMILY AND EQUITY PATTERNS, MORE OF US ARE LIVING ALONG. MORE AT RISK OF POVERTY AND EXCITINGLY THERE IS SO MUCH MORE AWARENESS OF THE STAGES OF AGING. AS WE'RE LIVING IN THE 7, EACH STAGE HAS DIFFERENT CHALLENGES AND HOW DO WE BRING THAT TOGETHER TO MAKE THE GOLDEN STATE THE BEST PLACE FOR YOUR GOLDEN YEARS.

HERE IS HOW THE ADVISORY COMMITTEE ADVISED US. LET'S HAVE A MISSION THAT IS BROAD AND GROUNDED IN VALUES, EQUITY IN AGE, DISABILITY, GEOGRAPHY, INCOME, RACE, LANGUAGE, RELIGION, SEX, GENDER IDENTITY, SEXUAL ORIENTATION AND FAMILY STATUS. DIGNITY. INCLUSION AND ACCESSIBILITY AND INNOVATION AND EVIDENCE, BOTH THE BEST OF THE FUTURE AND THE BEST OF THE PAST HISTORY AND STRONG PARTNERS. THE GOVERNOR IS CLEAR THIS IS A PLAN FOR ALL OF US. TO THAT END, HERE'S OUR MISSION.

WITH THE COMPONENTS OF A STATE PLAN AND ALSO A BLUEPRINT THAT YOU CAN USE WITH COMMUNITY TO ADVANCE A PLAN. WE CAN ALL BE DATA DRIVEN AND BEST PRACTICE SHARING. ONE OF BEST PARTS OF MY JOB IS TRAVEL AND LEARNING ABOUT ALL OF THE WONDERFUL THINGS HAPPENING OUT THERE. AND HOW DO WE SHARE THAT AND LIFT THAT AND SPREAD IT SO THAT ALL THE COMMUNITIES BENEFIT.

WE ARE TACKLING FOUR HUGE GOALS OF AGING. SERVICES AND SUPPORTS. SO WE CAN ALL LIVE WHERE WE CHOOSE AS WE AGE IN LIVABLE COMMUNITIES AND PURPOSE. WE ALL WANT TO LIVE IN COMMUNITIES THAT ARE AGE AND DISABILITY FRIENDLY. HAVE ACCESS TO SERVICES AND CARE

AND ECONOMIC SECURITY AND SAFETY. TODAY'S FOCUS, WE WILL HAVE ECONOMIC SECURITY. AND WE'LL BE SYNTHESIZING THE RECOMMENDATIONS. THE WEBINAR WEDNESDAYS ARE A CRITICAL PART TO HEARING FROM YOU AND GETTING ALL THE PIECES RIGHT.

WITH THAT I WANT TO TURN TO THE TOPIC AT HAND AND SAY A FEW THINGS ABOUT CDA AND THE MASTER PLAN. CALIFORNIA DEPARTMENT OF AGING DOES OVERSEE LOCAL PROGRAMS. THIS IS TO SUPPORT AND PROVIDE EVERYONE AND PARTNERS. WE SHARED THE RESOURCE GUIDE AND PROVIDE GUIDANCE TO LOCAL AREA AGENCIES ON AGING AND OTHER DIRECT SERVICE PROVIDERS SO THEY CAN HELP SERVE THE PEOPLE THEY SERVE AND WE'VE BEEN WORKING HARD WITH THE AGING AND DISABILITY RESOURCE CONNECTIONS TO MAKE SURE THERE IS NO WRONG DOOR FOR EMERGENCIES. WE ARE EXCITED IN THE NEW ROLE FOR THE MASTER PLAN AND ABLE TO PARTNER WITH THE GOVERNOR'S OFFICE. TO CONVENE WITH ALL STATE DEPARTMENTS ABOUT HOW WE DO EMERGENCY PREPAREDNESS AND OLDER ADULTS DISABILITIES. THAT IS HOT OFF THE PRESSES AND MORE TO COME. WE'RE EXCITED ABOUT THAT WORK UNDER WAY.

WE'VE HEARD THE TOPIC A LOT FROM AROUND THE STATE. ONE OF THE PARTS OF THE MASTER PLAN IS TO GO LISTEN AND HEAR AND WE WERE VERY HAPPY THAT GRASS VALLEY, NEVADA COUNTY WELCOMED US. JAN ARBUCKLE IS ON THE CITY COUNCIL AND ALSO A MEMBER OF THE MASTER PLAN ADVISORY COMMITTEE. SHE AND I HOSTED A MEETING AND ANA WAS THERE TO HEAR ABOUT MANY RURAL TOPICS. OF COURSE TRANSPORTATION, VOLUNTEERISM. BUT THERE WAS A DEEP FOCUS ON THE EMERGENCY PREPAREDNESS GIVEN THE RECENT PSPS.

SOME OF THE CONSIDERATIONS WE HEARD FROM THE COMMUNITY, THE CHALLENGES AROUND COMMUNICATION. PHONE SERVICE, NOT BEING RELIABLE. BROADBAND NOT BEING AVAILABLE AT ALL AND HOW WARNING SYSTEMS WORK IN VERY REMOTE AREAS. OTHER RURAL CHALLENGES, THE ROADS. EVACUATION ROUTES MAY BE LIMITED. ONE WAY IN AND OUT AND

AN THAT IS AN ISSUE UP IN BUTTE COUNTY AND TEMPORARY SHELTERS. JAN WANTED TO SHARE A COUPLE TAKE AWAYS. ONE IS THE PREPAREDNESS CHECKLIST. IT BEGINS LONG BEFORE ANY COMMUNICATION OR ALERT THAT HAVING A REAL SELF SUFFICIENT SET OF TOOLS SUCH AS YOU SEE LISTED HERE. PARTICULARLY IF THERE IS MEDICAL EQUIPMENT, MEDICINES ARE IMPORTANT. AND THE OTHER PIECE IS, AS MUCH AS GOVERNMENT IS CENTRAL, HAVING THE CONNECTIONS AND BUDDY SYSTEM OF NEIGHBORS AND FAMILY AND FRIENDS IS A PARTICULAR TAKE AWAY. HAVING SHARED THE COMMENTS AND THANK YOU TO ALL OF YOU WHO HAVE BEEN WEIGHING IN ALREADY. I DO WANT TO TURN IT OVER TO THE EXPERTS. LET'S START BY SEEING WHO IS HERE AND THEN WE WILL INTRODUCE KAREN.

>> THANK YOU SO MUCH. DURING KIM'S COMMENTS, WE LAUNCHED 3 POLLS TO GET AN IDEA OF WHO IS ON THIS WEBINAR. AND I'M GOING TO GO AHEAD AND REPORT OUT. THE FIRST QUESTION, ARE YOU AN INTERESTED MEMBER OF THE PUBLIC OR EMPLOYED OR INVOLVED IN FIELDS OF AGING OR EMERGENCY AND DISASTER PREPAREDNESS OR RESPONSE? 45% INDICATED THEY ARE EMPLOYED OR INVOLVED IN FIELDS OF AGING. 21% INTEREST MEMBER OF THE PUBLIC. AND 18% INDICATE TD THEY ARE EMPLOYED IN FIELDS OF EMERGENCY AND DISASTER PREPAREDNESS OR RESPONSE.

THE SECOND QUESTION WE ASKED, WHAT AGE GROUP DO YOU BELONG TO? 34% INDICATED BETWEEN THE AGES OF 45 AND 54.

24% INDICATED THEY ARE BETWEEN THE AGES OF 65 AND 74. AND 12% INDICATED THEY ARE BETWEEN THE AGES OF 25 AND 44.

THE THIRD AND FINAL POLL, WHERE IN CALIFORNIA DO YOU LIVE?

22% SAID THEY ARE FROM THE BAY AREA. 20% INDICATED THEY ARE FROM THE SACRAMENTO REGION. 18% OF FOLKS SAID THEY ARE FROM THE NORTH COAST, NORTHERN CALIFORNIA AREA. AND 16% HAIL FROM THE LOS ANGELES AREA. THANKS FOR RESPONDING TO THE POLLS AND PLEASE BE LOOKING AS WE CONTINUE.

>> KIM MCCOY-WADE: THANK YOU. THAT WAS ADAM, OUR COMMUNICATIONS DIRECTOR HERE. LET ME INTRODUCE TO YOU KAREN FIES.

>> KAREN FIES: THANK YOU FOR HAVING ME. APPRECIATE IT VERY MUCH. AS WAS MENTIONED, SONOMA COUNTY HAS HAD ITS SHARE OF DISASTERS AND I'M GOING TO EXPLAIN A LITTLE BIT ABOUT THAT. FOR THOSE THAT DON'T KNOW WHERE IT IS, IT IS ALONG THE COAST ABOUT AN HOUR NORTH OF SAN FRANCISCO IF THERE WAS NO TRAFFIC. IT IS A BEAUTIFUL AREA. AND LOTS OF VINEYARDS, TREES AND IT IS JUST A BEAUTIFUL PLACE TO LIVE.

SO, LET'S TALK ABOUT THE 2017 OCTOBER WILDFIRES. THIS WAS REALLY OUR FIRST EXPERIENCE. I'VE BEEN WITH SONOMA COUNTY HUMAN SERVICES FOR 34 YEARS, 4 OF WHICH WAS AS DIRECTOR. AND I CALL THOSE THE DISASTER YEARS. SO WE DO HAVE A LOT OF EXPERIENCE. OCTOBER 2017 WAS OUR MAJOR WILD FIRES. IT WASN'T JUST ONE FIRE IN OCTOBER, WE HAD MULTIPLE WILD FIRES, SOME COUNTS UP TO 250 SMALL FIRES. BUT THE MAJOR ONE BEING THE TUBBS FIRE THAT YOU SEE ON THE SCREEN. WE CALL THOSE THE SONOMA COMPLEX FIRES BECAUSE THERE WERE SO MANY FIRES. AND IN TOTAL, THERE WAS ABOUT 245,000 ACRES OF FIRE AND OVER 5600 HOMES LOST. INCLUDING MY OWN. AND I WILL GO OVER THAT IN A LITTLE BIT. WE HAD 44 DEATHS ATTRIBUTED TO THE FIRES AS WELL. MY PERSONAL STORY, BRIEFLY, IS THAT I DID LOSE MY HOME IN THE TUBBS FIRE. AND IT STARTED IN NAPA COUNTY AND CAME OVER INTO SONOMA, IT WAS A LARGE FIRE. WE RECEIVED NO ALERTS, FIRE CAME OVER AT 1:00 IN THE MORNING, WOKE UP JUST BECAUSE I'M A LIGHT SLEEPER, SMELLING SMOKE, LOTS OF WEIRD NOISE. WENT TO BASICALLY EVACUATED, NEIGHBORS WOKE UP NEIGHBORS. AND WE BASICALLY GOT OUT OF OUR HOUSE AND WE REALIZED ABOUT BY 2 AM THAT MORNING, IN LESS THAN AN HOUR LATER, OUR HOUSE WOULD HAVE BEEN GONE AT THAT TIME. WE DO HAVE -- I'M NOT GOING TO TELL A LOT ABOUT MY PERSONAL STORY IN GREAT DETAIL. BUT WE DO HAVE SOME LINKS POSTED IF YOU WOULD LIKE TO KNOW MORE ABOUT MY PERSON

STORY, THERE IS A VIDEO AND A BOOK THAT MY HUSBAND WROTE A GRAPHIC NOVEL. THOSE ARE AVAILABLE TO YOU. AND I WILL REFER BACK TO IT.

BUT IT WAS A VERY PERSONAL EXPERIENCE THAT LED ME TO UNDERSTAND WHAT INDIVIDUALS WHO LOST HOMES AND EVERYTHING THEY OWNED WENT THROUGH THAT NIGHT. WHEN I LEFT AT 1:30, I WENT STRAIGHT TO MY OFFICE BECAUSE I KNEW I HAD WORK TO DO IN MY OFFICE. I DON'T THINK WE UNDERSTOOD THE MAGNITUDE OF THE FIRES AT THAT TIME AND WE JUST KEPT HEARING MORE AND MORE AS TIME PROGRESSED THAT DAY. AND SO, WHAT WE REALIZED WAS WE WERE NOT JUST PREPARED FOR A FIRE OF THAT MAGNITUDE. WE HAD BEEN PREPARING FOR DISASTERS, BUT I DON'T THINK EVERYBODY COULD UNDERSTAND THAT MAGNITUDE. NO ALERTS OR VERY FEW THAT WENT OUT IN THE COMMUNITY. SO PEOPLE WERE PRETTY MUCH SCRAMBLING BECAUSE OF THE MULTIPLE FIRES, THERE WERE ACCESS AND EGRESS ROUTES DISRUPTED. ONE OF THE WONDERFUL THINGS, WE HAVE A STRONG LEADERSHIP IN SONOMA COUNTY, ESPECIALLY IN HUMAN SERVICE DEPARTMENT. WE HAVE LONG-TERM MANAGERS WHO JUMPED INTO ACTION AND WE CREATED OUR OWN COMMUNICATION BETWEEN MANAGEMENT LEVEL WITH STAFF, AND WITH THE COMMUNITY. MOBILIZING STAFF WAS A CHALLENGE BECAUSE THE FIRES REALLY DID OCCUR FROM OCTOBER 8TH THROUGH 31ST. FIRES WERE JUST KIND OF COMING AND GOING ALL THE TIME. SOMETIMES WE HAVE STAFF COME IN AND THEN THEY HAD TO LEAVE BECAUSE THEY HAD TO EVACUATE. SOME STAFF HAD TO EVACUATE 3 OR 4 TIMES DURING THE MONTH. AND ONE OF THE EASIEST THINGS FOR ME, I ALREADY KNEW MY HOUSE WAS GONE. MOBILIZING STAFF WAS TOUGH, MAKING SURE WE HAD ENOUGH PEOPLE AND MAKING SURE WE HAD STAFF TO ACTUALLY MAINTAIN SERVICES. WE PULLED IN MUTUAL AID FROM PEOPLE AT THE CALL CENTER AND STAFF FROM OTHER NEIGHBORING COUNTIES. WE PROVIDED DISASTER SERVICES, INCLUDING DISASTER CALFRESH. SOCIAL SERVICE AGENCIES ARE REQUIRED TO BE CARE AND SHELTER TO MANAGE THOSE. SO WE SET UP SHELTERS AND INCLUDING MAKING SURE WE HAD TRAINING FOR EVERYBODY. SUPPLIES AND WORK WITH THE ANIMALS THAT WERE COMING THROUGH AS WELL.

AND WE ALSO HAVE A CHILDREN'S SHELTER THAT WE HAD TO EVACUATE IN THE MIDDLE OF THE NIGHT, WHICH WAS A CHALLENGE, BUT SUCCESSFUL. AND LUCKILY IT WAS NOT DESTROYED. BUT MAINTAINING SERVICES WAS A CHALLENGE THAT FIRE -- IT WAS KIND OF CRAZY, BUT WE DID AS WELL AS WE COULD FOR THE TIME AND WE'RE PROUD OF OUR RESPONSE AT THE TIME.

SO IN 2019, JUST LAST YEAR, WE HAD -- AND I WILL TALK ABOUT LESSONS LEARNED THAT LED TO THIS. IN 2019, WE HAD ANOTHER SERIES OF DISASTERS. IN FEBRUARY, WE HAD THE RUSSIAN RIVER, WHICH GOES THROUGH SONOMA COUNTY, FLOODED. WE ARE ACTUALLY REALLY GOOD AT FLOODING IN SONOMA COUNTY BECAUSE IT HAPPENS A LOT. IT IS LOCALIZED AND WE ARE QUITE GOOD AT THAT. A NEW DISASTER EVENT THAT HAPPENED AND I WILL CALL THEM DISASTERS BECAUSE THEY RESPOND LIKE DISASTERS, ARE THE PUBLIC SAFETY POWER SHUT DOWNS. WE HAD FOUR PSPS EVENTS OCTOBER, STARTING ON THE 9TH. AND THE FIRST ONE, WE HAD 66,000 RESIDENTS IMPACTED. OF THOSE, 4,000 WERE DEEMED MEDICALLY FRAGILE. WE MADE ABOUT 1400 PHONE CALLS. WE HAD ANOTHER ONE OCTOBER 22, 28,000 PEOPLE. 1200 BEING MEDICALLY FRAGILE. OCTOBER 25TH, 93,000 PEOPLE, 3300 PEOPLE WERE DEEMED MEDICALLY FRAGILE. AND OCTOBER 28, WE HAD 87,000 PEOPLE IMPACTED OR 2900 MEDICALLY FRAGILE. THE REASON I BRING THAT UP, WE DIVERTED APPROXIMATELY 80 MEMBERS OF OUR STAFF TO WORK WITH MAKING PHONE CALLS AND RESPONDING TO IHSS CLIENTS AND CONSUMERS AND OTHER INDIVIDUALS WHO ARE MEDICALLY FRAGILE. THAT WAS QUITE A BIT OF WORK ON OUR PART. WE LEARNED A LOT OF LESSONS IN THE 2019 WILD FIRES, BUT WE DID A SERIES OF CALLS AND THEN IF WE NEEDED TO, BASED ON THEIR ANSWERS TO PHONE CALLS, WE DID HOME VISITS WITH THEM IF NEEDED AND BROUGHT SUPPLIES.

SOME OF THESE PSPS EVENTS WENT ON FOR SEVERAL DAYS. SOMETIMES WE HAD TO MAKE MULTIPLE CALLS TO INDIVIDUALS DEPENDING ON HOW THEY WERE DOING AT THE TIME. AFTER THE SECOND PSPS EVENT, WE HAD

THE KINCAID FIRE. THAT FIRE WAS HUGE IN VOLUME. WE HAD TO EVACUATE FROM SONOMA COUNTY, 200,000 PEOPLE. AND OUR POPULATION IS A LITTLE LESS THAN 500,000. IT WAS A SIGNIFICANT PORTION OF OUR COMMUNITY THAT WE HAD TO EVACUATE. I MYSELF HAD TO EVACUATE OUT OF MY BRAND NEW HOME. THAT WAS FUN. WE HAD MOVED BACK AT THAT POINT AND WE EVACUATED. IT WAS A MUCH LARGER IN VOLUME FIRE FOR THE KINCAID. ALMOST 78,000 ACRES. IT WAS ALMOST THREE TIMES THE SIZE OF THE FIRES WE HAD IN 2017. BECAUSE OF THE LESSONS LEARNED, WE ONLY LOST 120 STRUCTURES AND WE HAD NO DEATHS, WHICH WAS INCREDIBLE. IT WAS AMAZING. SOME OF THE THINGS THAT HAD CHANGED, WE HAD ALERTED AND THEY CAME IN MULTIPLE LANGUAGES, E-MAILS. WE HAD A SYSTEM SET UP TO RESPONDS. WAS MUCH BETTER IN RESPONSE. WE HAD A MUCH BETTER OUTCOME OF THE KINCAID FIRE LAST OCTOBER. SOME OF THE LESSONS LEARNED, AND THAT PICTURE ON THE SLIDE IS A PICTURE OF MY HOME IN THE REBUILD PROCESS. ABOUT A YEAR AFTER THE 17 FIRES.

THE LESSONS LEARNED THAT WE FIGURED IS ALWAYS BE PREPARED FOR A DISASTER. BUT DISASTERS ARE CRAZY AND YOU NEED TO BE FLEXIBLE. HAVING AN EXECUTIVE LEADERSHIP OF THE COUNTY OF YOUR OFFICE, WHATEVER THE CASE MAY BE, YOU NEED TO HAVE THAT SET UP FOR MULTIPLE COMMUNICATIONS ON A DAILY BASIS. WE REALIZED THAT WE NEEDED TO HAVE A BETTER PLAN, WE PURCHASED EQUIPMENT SUCH AS COTS BECAUSE COULD NOT RELY ON THE RED CROSS TO GET THEM OUT QUICKLY. COMMUNICATION, IT WAS BETTER IN TERMS OF ALERTS, LANGUAGES, DIFFERENT MODES AND MODALITIES OF COMMUNICATION TO DIFFERENT LEVELS OF PARTNERS AND STAFF, LEADERSHIP, ET CETERA. WE WANTED TO INCREASE OUR TRAINING AND WE DID, BETWEEN THE 17 WILD FIRES AND THE 2019 FIRES. WE MANDATED CARE AND SHELTER FOR EVERY ONE OF OUR STAFF. BEFORE WE THOUGHT WE HAD AN ADEQUATE NUMBER, BUT EVERY ONE OF THE STAFF NEEDED TO BE TRAINED. AND WE NEEDED TO TRAIN MANY PEOPLE IN THE FUNCTION OF ACCESS AND NEEDS SO THEY COULD RESPOND TO THE VULNERABLE POPULATIONS AND MAKE SURE THEY WERE BEING TAKEN CARE OF. WE'RE STILL WORKING ON STAFFING BECAUSE WHEN A DISASTER

STRIKES, YOU NEVER KNOW ABOUT STAFFING. WE LEARNED ABOUT SELF PREPAREDNESS. AND WE MADE A PLAN THAT EVERY ONE OF THE IHSS CONSUMERS WOULD HAVE AN EVACUATION PLAN EVERY YEAR. AND THEY WERE WELL-PREPARED FOR THE KINCAID FIRES. WE HAVE A PLAN FOR EVERY ONE OF OUR CONSUMERS. AND WE WERE ALSO WORKING ON PREPARING FOR FUTURE PSPS EVENTS AND STILL IN THE PROCESS THERE.

JUST REALLY HAVING COORDINATION AND AHEAD OF TIME FOR DISASTERS THEMSELVES. RECOMMENDATIONS THAT WE HAVE IS AGAIN, PREPAREDNESS, REALLY MANDATING THE PLANS FOR PEOPLE. AND SELF PREPAREDNESS, NOT SOLELY RELY ON GOVERNMENT ASSISTANCE IMMEDIATELY. PLANS INCLUDE DOCUMENTS OF WHAT INDIVIDUALS NEED IN CASE OF EVACUATION, MEDICATION, MEDICAL EQUIPMENT, EMERGENCY CONTACTS, THINGS LIKE THAT. AND COLLABORATION, REALLY WORKING WITH PARTNER AGENCIES, WHETHER IT IS PG&E FOR PSPS OR OTHERS, LOCAL AND STATE AGENCIES. ENCOURAGE OLDER ADULTS AND PEOPLE WITH DISABILITIES TO FOR SUPPORT COMMUNITIES ENCOURAGE NEIGHBORS TO LOOK OUT FOR ONE ANOTHER. THAT WAS A MAJOR PART OF MY SUCCESS IN OUR NEIGHBORHOOD, MAKING SURE WE GOT OUT. WE TALKED ABOUT TRAINING RECOMMENDATIONS. AND ESTABLISH EMERGENCY BACK UP SYSTEMS FOR SUPPORT. WE ALSO WANT TO LOOK AT ADDITIONAL IHSS HOURS, ESPECIALLY AS A RESULT OF THE PSPS EVENTS.

THERE WAS REALLY A LOT OF NEED FOR EMPTYING AND REPLENISHING REFRIGERATORS AND MAYBE LOOKING AT ADDING A SET NUMBER OF HOURS FOR PROVIDERS WORKING IN A DESIGNATED DISASTER REGION OR TIME SHEET CODE FOR DISASTERS AND PSPS EVENTS. THERE ARE MANY THINGS THAT WE CAN CONTINUE TO PROVIDE RECOMMENDATIONS FOR. WE HAD MENTIONED CELL PHONES. THEY GO DOWN IN FIRES AND PSPS EVENTS AND WE'RE ALL WORKING ON IT. BUT WE ARE MUCH BETTER OFF THAN BEFORE. THANK YOU FOR THE OPPORTUNITY TO SPEAK ON THIS.

>> KIM MCCOY-WADE: THANK YOU, KAREN, FOR SHARING BOTH THE DEVASTATION AND THE REPEATEDNESS. AND HOPES OF GETTING BETTER AND THE OUTCOME IN TERMS OF LIVES LOST. THAT GIVES US HOPE THAT THE CONVERSATIONS CAN MAKE ALL THE DIFFERENCE. WE WANT TO SHARE WHAT WE'RE HEARING FROM YOU. OF THE PARTICIPANTS TODAY, WE'VE ABOUT 100 FOLKS TAKING POLLS. 41% SAY YES, YOU HAVE EXPERIENCED ONE OF THESE CIRCUMSTANCES. WE HAVE LOTS OF PEOPLE WHO EXPERIENCED THE PUBLIC SAFETY POWER SHUT OFF. SAUSALITO. BERKELEY, SAN RAPHAEL. LOTS OF FOLKS EXPERIENCED THAT, SOME FOR DAYS. WE HAVE HAD PEOPLE WHO EXPERIENCED FIRES, IN SANTA BARBARA AND THE RELATED MUD SLIDES DOWN THERE. AND OF COURSE, THE FIRES UP IN SHASTA COUNTY AS WELL. WE HAVE PEOPLE WHO DIRECTLY EXPERIENCED THAT. AND FLOODING, ALSO FLOODING DOWN IN SAN JOSE A COUPLE YEARS AGO WITH CREEKS THAT OVERFLOWED, DEVASTATING FLOODING. WE DO HAVE A DIVERSITY OF PARTICIPANTS HERE WITH DIRECT EXPERIENCE.

THAT SAID, WHEN WE ASKED IF YOU HAVE AN EMERGENCY KIT, WE APPRECIATE YOUR CANDOR, BUT ONLY 60% SAID YES. 40% SAID NO. THANK YOU TO ALL OF YOU WHO SHARED THAT YOU ABSOLUTELY DO. THE PEOPLE WHO DO, MENTION WATER AND FOOD, BUT ALSO PEOPLE TALK ABOUT HOW THEY ARE ADDING THINGS TO IT. SHERRY TALKS ABOUT NOT ONLY AT HOME, BUT IN HER CAR AND OFFICE, SHE HAS SEPARATE KITS ALL THREE LOCATIONS. LISA TALKS ABOUT HOW EVERY YEAR SHE REFRESHES THE WATER AND FOOD, BUT EXPANDED IT. SOLAR POWER RADIO, PET SUPPLIES, INCREASING MORE AND MORE. CRYSTAL TALKS ABOUT CANDLES AND BACK UP CHARGERS. AND MANY PEOPLE TALK ABOUT THE GRAB AND GO. NOT A LOT OF TIME IN A TUB BY THE DOOR. IN A BACKPACK, READY TO GO. I PERSONALLY, SEPTEMBER 11TH IS THE THING I MOST LIVED THROUGH ON THE EAST COAST. I WAS NOT IN NEW YORK BUT NEAR IT AND HAD TO MOVE QUICKLY. EVERY YEAR, SEPTEMBER 11, I REFRESH MY BAG. MY PERSONAL ANNIVERSARY. ALL OF THE TIPS FROM FOLKS ABOUT DO IT NOW, GET STARTED WITH SOMETHING. EXPAND IT AS YOU CAN AND REFRESH IT EVERY YEAR ARE REALLY WONDERFUL.

I'M SURE WE HAVE MORE TIPS FROM THE NEXT SPEAKER SO I WILL TURN IT OVER TO KEEP THE CONVERSATION GOING. I'M DELIGHTED TO INTRODUCE ONE OF THE STATE LEADERS AND NATIONAL LEADERS HERE AT CALIFORNIA OFFICE OF EMERGENCY SERVICES, CHIEF OF OFFICE OF ACCESS AND FUNCTIONAL NEEDS, VANCE TAYLOR, AND IT IS SO INTERESTING. KAREN BECAME A DIRECTOR FOUR YEARS AGO, I CAME FOUR AND A HALF YEARS AGO AND VANCE, I BELIEVE YOU TOOK OFFICE AS WELL. ALL OF US HAVE COME FROM DIFFERENT PERSPECTIVES SEATS AND WE'RE EAGER TO HEAR FOR.

>> VANCE TAYLOR: THANKS TO EVERYBODY FOR SIGNING ON. I RECOGNIZE THAT EVERY TIME YOU DO SOMETHING ON LINE, YOU ARE COMPLETING WITH NETFLIX. THE FACT THAT YOU ARE HERE, THAT IS GREAT AND I APPRECIATE IT AND WE'LL KEEP THIS PARTY GOING. I'M VANCE TAYLOR AND I'M THE CHIEF FROM THE OFFICE OF ACCESS AND FUNCTIONAL NEEDS.

I JUST WANT TO TALK AND TELL YOU A LITTLE BIT TO MAKE SURE WE'RE ALL ON THE SAME PAGE ABOUT WHEN WE HEAR ACCESS AND FUNCTIONAL NEEDS WHAT EXACTLY THAT ENTAILS. WE'RE TALKING ABOUT INDIVIDUALS WHO HAVE DISABILITIES, BUT WE'RE ALSO TALKING ABOUT CHRONIC CONDITIONS, INJURIES, PEOPLE WHO ARE OLDER ADULTS. CHILDREN AND THOSE IN LATE STAGES OF PREGNANCY. HOMELESS, OR TRANSPORTATION DISADVANTAGED. SO WE RECOGNIZE AS WE LOOK AT EACH OF THESE POPULATIONS, IT IS A LOT OF PEOPLE THAT MAKE UP EACH INDIVIDUAL GROUP. AND WE TAKE EACH OF THOSE INDIVIDUAL GROUPS AND WE PUT IT ON TOP OF THE MAP OF CALIFORNIA, WHICH HAS 40 MILLION PEOPLE, THAT WE'RE TALKING ABOUT AN ENORMOUS AMOUNT OF INDIVIDUALS. OF COURSE, AMONG THE FASTEST GROWING OF ALL POPULATIONS ARE OLDER ADULTS. AND SO FOR OLDER ADULTS, THIS CONVERSATION ABOUT EMERGENCY MANAGEMENT AND THE ROLE THAT IS PLAYED IS ESSENTIAL. SO I APPRECIATE EVERYBODY LOGGING ON.

IT IS IMPORTANT FOR US TO UNDERSTAND THE REALITY OF THIS. TO DO THAT, ALL YOU HAVE TO DO IS LOOK AT THE HISTORY, HOW EXACTLY YOU ARE NATION HAS GONE ABOUT TRADITIONALLY RESPONDING. AND EVEN PREPARING OR RECOVERING FROM DISASTERS. AND THE FACT IS, WE'VE DONE SO WITHOUT REALLY CONSIDERING OR INTEGRATING THE NEEDS OF -- SO WE HAVE A SCENARIO WHERE WE'RE GOING TO EVACUATE A TOWN. SO WE SEND A BUNCH OF SCHOOL BUSES. AND TELL EVERYBODY GET ON THE BUS AND GO, BUT IF YOU SHOW UP AND YOU ARE IN A WHEELCHAIR AND ASK, WHERE IS THE ACCESSIBLE BUS? AND THERE ISN'T ONE, THEN YOU RECOGNIZE VERY QUICKLY THAT PLANNING DID NOT OCCUR.

AND NOT ONLY DID THAT TYPE OF PLANNING -- NOT ONLY IS IT COMMON, BUT IT RESULTED IN FATALITIES AND PHYSICAL AND EMOTIONAL HARDSHIPS. AND WE SAW THIS PUT ON BRIGHT DISPLAY DURING HURRICANE KATRINA AS WE WITNESSED 70% OF EVERYONE WHO DIED HAVE AN ACCESS OR FUNCTIONAL NEED.

SO IT GAVE OUR NATION PAUSE TO STOP AND LOOK AT THIS ISSUE. AND IN CALIFORNIA, AS CALIFORNIA OFTEN DOES, BEING THE EMERGENCY LANDSCAPE, THE GOVERNOR DECIDED TO BE PROACTIVE AND CREATE THE OFFICE OF ACCESS AND FUNCTIONAL NEEDS. AND THE OFFICE WAS CREATED. IN ESSENCE, IN ORDER TO IDENTIFY WHAT DO PEOPLE HAVE IN TERMS OF NEEDS? IF WE'RE TALKING ABOUT OLDER ADULTS, WHAT ARE THE NEEDS THAT OLDER ADULTS HAVE? WHAT ARE THE NEEDS THAT PEOPLE WITH DISABILITIES HAVE? BEFORE, DURING AND AFTER A DISASTER? ONCE WE START TO GET OUR ARMS AROUND THAT, WE WORK TO INTEGRATE THOSE NEEDS TO EVERY FACET FROM THE STATE EMERGENCY MANAGEMENT SYSTEMS. AND THAT IS A BIG JOB AND IT TAKES AN ENTIRE COMMUNITY OF GOVERNMENT AND INDIVIDUALS AND PRIVATE SECTOR AND COMMUNITY-BASED ORGANIZATIONS, WORKING TOGETHER TO ACHIEVE. BUT THAT IS HOW WE APPROACH IT. AND WE RECOGNIZE THAT THE DEGREE TO WHICH WE'RE ABLE TO REALLY MOVE THAT FORWARD RESULTS IN PEOPLE STAYING

INDEPENDENT, AND HEALTHY AND SECURE AND INDIVIDUALS BEING ABLE TO MAINTAIN THEIR DIGNITY THROUGHOUT THE ENTIRE EMERGENCY PROCESS.

NEXT SLIDE. SO I'M GOING TO TALK A LITTLE BIT ABOUT THESE THREE BIG BUCKETS THAT WE FIND BECOME PROBLEM AREAS, REALLY REGARDLESS OF THE TYPE OF DISASTER WE'RE TALKING ABOUT. SO WHETHER IT IS A WILD FIRE, FLOOD OR EARTHQUAKE, WE FIND THAT FOR PEOPLE THAT ARE NOT GIVEN FUNCTIONAL NEEDS, THESE THREE AREAS CONTINUE TO BE CHALLENGING. SO NUMBER ONE, EMERGENCY ALERT WARNING AND NOTIFICATION. WE, AS EMERGENCY MANAGERS, HAVEN'T ALWAYS THOUGHT ABOUT HOW PEOPLE RECEIVE INFORMATION. WE TEND TO THINK PEOPLE RECEIVE INFORMATION THE WAY WE RECEIVE INFORMATION. SO IF I GET MY INFORMATION THROUGH TWITTER, THEN I ASSUME IF I PUSH OUT INFORMATION ON TWITTER, EVERYBODY WILL GET IT. IF I RECEIVE MY INFORMATION THROUGH THE NEWSPAPER, THEN I ASSUME PRESS RELEASE, EVERYBODY WILL GET IT. THE REALITY IS, PEOPLE GET THEIR INFORMATION FROM A WIDE VARIETY OF SOURCES. SO WE HAVE TO BE VERY CONSCIOUS AND DELIBERATE IN HOW WE PUSH OUT LIFE-SAVING INFORMATION. AND TECHNOLOGY PLAYS A REALLY BIG ROLE IN THAT. WE HAVE TO BE ABLE TO KNOW HOW TO REACH PEOPLE. SO TECHNOLOGY ALLOWS US THE ABILITY TO SEND VERY SPECIFIC INFORMATION TO VERY SPECIFIC INDIVIDUALS. SO LET ME GIVE YOU AN EXAMPLE; SO I USE A WHEELCHAIR AND IF AN EMERGENCY ALERT WERE TO BE SENT OUT TO MYSELF AND TO MY NEIGHBOR, MY NEIGHBOR WOULD GRAB A BAG, FILL UP THE CAR, JUMP IN THE CAR AND TAKE OFF. I WOULD HAVE TO CALL A CARE ATTENDANT, WE HAVE TO PACK AND GATHER MY DURABLE MEDICAL EQUIPMENT, MEDICINES, ANYTHING ELSE I MIGHT NEED. AND EITHER THE ATTENDANT WOULD DRIVE ME OR WE HAVE TO WAIT FOR AN ACCESSIBLE VAN, OR PARA TRANSIT SYSTEM TO PICK ME UP. SO IT TAKES ME A LOT LONGER TO BE ABLE TO EVACUATE AND IT IS A LOT HARDER FOR ME TO EVACUATE THAN IT IS FOR MY NEIGHBOR WHO DOES NOT HAVE A DISABILITY.

SO THE ROLE THAT TECHNOLOGY PLAYS IN HELPING US IDENTIFY, WE NEED THAT INFORMATION THE SOONEST. THIS WINDOW TO EVACUATE IS THE NARROWEST FOR US. SO WE ARE WORKING ON WAYS TO DO THAT. WE'RE ALSO WORKING TO MAKE SURE THAT AS WE COMMUNICATE THAT IT IS EFFECTIVE. IF IT IS A TEXT MESSAGE OR E-MAIL, BUT IT IS WRITTEN USING STRAIGHTFORWARD LANGUAGE, USING FONTS THAT ARE LARGE AND COLORS THAT DON'T GET BLENDED INTO ONE ANOTHER. IF IT IS A PRESS CONFERENCE, WE WANT TO MAKE SURE THERE IS AN ASL INTERPRETER AND OF COURSE WE PUT THINGS OUT IN DIFFERENT LANGUAGES. SO PEOPLE HAVE TO KNOW WHAT A DISASTER IS, THEY NEED TO KNOW WHAT TO DO HOW TO RESPOND AND ALL THAT FALLS UNDER NUMBER ONE.

NUMBER TWO IS EVACUATION. NOW I'VE GOT MY INFORMATION, I KNOW I'VE GOT TO GO SOMEWHERE AND GET OUT. BUT HOW DO YOU GET OUT? IF I WERE TO ASK ANY EMERGENCY MANAGER THROUGHOUT THE STATE, HOW MANY PEOPLE IN YOUR LOCAL JURISDICTION ARE GOING TO REQUIRE ACCESSIBLE RESOURCES TO GET OUT DURING A DISASTER? I DON'T THINK ONE OF THEM CAN GIVE ME AN ANSWER. SO IF YOU DON'T KNOW HOW MANY PEOPLE IN YOUR COMMUNITY ARE GOING TO REQUIRE ASSISTANCE, AND HOW DO YOU PLAN FOR THE GAP BETWEEN HOW MANY PEOPLE ARE GOING TO NEED HELP, VERSUS HOW MANY PEOPLE YOU CAN ACTUALLY MOVE WITH THE RESOURCES YOU HAVE?

FOR GOVERNMENT PARTNERS ON THE LINE, I WOULD SAY YOU NEED TO LOOK AT YOUR SURROUNDING COMMUNITIES, AND WHATEVER OTHER GROUPS, RESOURCES. MLAS, SO THEY CAN SERVE AS THE FORCED MULTIPLIER DURING EVACUATIONS. FOR INDIVIDUALS ON THE LINE WHO ARE THINKING ABOUT EVACUATION, I WOULD SAY YOU NEED A PLAN TO BE FIVE PEOPLE DEEP. WHAT I MEAN BY THAT, USING MY OWN EXAMPLE, I CAN'T DRIVE, SO I'M GOING TO RELY ON SOMEBODY ELSE FOR THAT. NUMBER ONE ON MY LIST IS MY WIFE. SHE LOVES ME, SHE SHOWS UP, MY MOM LIVES IN A NEIGHBORING COMMUNITY AND SHE IS ON MY LIST. MY NEIGHBOR IS ON MY LIST, A COLLEAGUE AT WORK WHO IS ON MY LIST AND A FRIEND FROM

CHURCH IS ON MY LIST. I CANNOT EXPECT THAT ANY ONE OF THOSE FIVE PEOPLE IS GOING TO BE AVAILABLE TO HELP ME AT A MOMENT'S NOTICE. BUT I CAN EXPECT THAT OF THE FIVE, SOMEBODY CAN. AND SO THAT IS WHAT WE HAVE TO PLAN ON. HAVING A SUPPORT NETWORK THAT ALLOWS FOR THAT. AND THEN LASTLY, SHELTERING. WE LOOK AT SHELTERS AND FROM THE GOVERNMENT PERSPECTIVE, I LOOK AT SHELTERS AND I THINK THEY NEED TO BE PHYSICALLY ACCESSIBLE, I NEED TO GET IN. GOT TO BE ABLE TO MANEUVER THROUGHOUT THE SHELTER. BUT THEY HAVE TO BE PROGRAMMATICALLY ACCESSIBLE AS WELL. WHAT THAT MEANS, WE HAVE TO HAVE SHELTERS THAT ALLOW FOR PEOPLE TO GET ASSISTANCE THEY NEED. TAKING MEDICINES, SHOWERING, TRANSFERRING IN AND OUT OF A BED OR COT. PROVIDING DURABLE MEDICAL EQUIPMENT, IF THINGS ARE BROKEN, LOST OR DISPLACED. SO WE WORK REALLY HARD ON THAT FRONT. WHAT I WOULD TELL YOU AS INDIVIDUALS IS TO LOOK FOR SHELTERS THAT ARE COMMUNITY SPONSORED BY LOCAL SOCIAL SERVICES. RED CROSS, LOCAL EMERGENCY MANAGEMENT AS OPPOSED TO A POP UP SHELTER, WHICH MIGHT BE A LOCAL CHURCH, WHICH ARE GOOD PEOPLE DOING GOOD THINGS. BUT WHO DON'T MAYBE HAVE ALL THE RESOURCES TO BE PHYSICALLY AND PROGRAMMATICALLY ACCESSIBLE, LIKE AN ENTITY LIKE RED CROSS OR LOCAL SOCIAL SERVICES WOULD HAVE. ALSO THINK ABOUT WHAT YOU NEED TO TAKE WITH YOU. WHEN I GO ON A TRIP, I MAKE A LIST AND I PUT IT ON THE DOOR. THAT WAY WHEN I'M RUSHING TO GET OUT THE DOOR AND I'M TRYING TO MAKE IT TO THE AIRPORT, I CAN REMEMBER WHAT I NEED TO TAKE. TURN OFF THE STOVE, FEED THE DOG. WE NEED TO DO THE SAME THING FOR DISASTERS. TROUBLE IS, WE CAN'T BE EXPECTED WHEN SOMEBODY SAYS GET OUT OR YOU ARE GOING TO DIE, TO BE RATIONALLY THINKING ABOUT EVERY SINGLE ITEM WE MIGHT NEED. COME UP WITH YOUR LIST BEFOREHAND. PUT IT A PLACE YOU CAN SEE IT AND RUN DOWN THAT LIST BEFORE YOU LEAVE YOUR HOME.

NEXT SLIDE. I WANT TO TELL YOU ON THE NEXT SLIDE, WE'RE TALKING ABOUT LISTOS CALIFORNIA. THIS IS -- THE GOVERNOR INVESTED 50 MILLION TO HELP WITH DISASTER PREPAREDNESS. AMONG TRADITIONALLY

WHAT WE WOULD CALL HISTORICALLY VULNERABLE CALIFORNIANS. SO PLEASE KEEP AN EYE OUT FOR LISTOS CALIFORNIA, WORKING WITH COMMUNITY-BASED ORGANIZATIONS ACROSS THE STATE. AND THEY ARE DOING GREAT WORK THERE. MY LAST SLIDE, I REALLY JUST WANT TO SAY THAT I RECOGNIZE THAT THIS IS A CHALLENGE, THIS IS TOUGH. WE'VE GOT MORE AND MORE DISASTERS HAPPENING EVERY YEAR. THE SCOPE, SCALE AND LEVEL OF DEVASTATION IS INCREASING. AS WE WORK TOGETHER, AS COMMUNITY-BASED ORGANIZATIONS OF LOCAL GOVERNMENT PARTNERS, AS STATE AGENCIES, BUT INDIVIDUALS FROM THE COMMUNITY, AS THE WHOLE OF THE COMMUNITY TOGETHER, WE CAN ACHIEVE GREAT THINGS. WE CAN DO THIS, WE WILL DO THIS AND THAT IS HOW WE BUILD A GREATER, STRONGER MORE RESILIENT CALIFORNIA. SO THANK YOU FOR YOUR TIME, THANKS FOR IT TUNING IN AND I HOPE THAT WAS HELPFUL.

>> KIM MCCOY-WADE: VERY MUCH TO VANCE AND ANOTHER SPEAKER FOR SHARING THEIR EXPERIENCE. I WANT TO SHARE FROM THE PARTICIPANTS AS WELL. JEFF REMINDS US THAT PEOPLE WHO ARE LIVING IN CONTINUING CARE AND OTHER RESIDENTIAL FACILITIES, THESE PLACES HAVE REQUIREMENTS TO HAVE PLANS FOR DISASTER PREPAREDNESS AND THOSE ARE CRITICALLY IMPORTANT TO STATE ON TOP OF, OF COURSE. AND AS MORE PEOPLE ARE LIVING AT HOME FOR LONGER, NEEDING TO MAKE SURE DISASTER EMERGENCY PLANS ARE THERE AS WELL. AS WAS MENTIONED IN TERMS OF BUILDING INTO THE IHSS PROGRAM. THE HOME AND COMMUNITY BASED LIVING NEEDS TO INCLUDE DISASTER AND EMERGENCY PREPAREDNESS ON THE NATURAL. AND IT WAS THE HIGHLIGHTED, WHO WOULD YOU RELY ON IN AN EMERGENCY? NUMBER ONE ANSWER, 60% SAID PARTNER OR SPOUSE AND 43% SAID FAMILY MEMBERS. MANY HAVE LIVING AT HOME, NO FAMILY MEMBERS NEARBY. IF WE ARE LIVING AT HOME WITHOUT A PARTNER OR ADULT FAMILY MEMBERS NEAR, WHAT IS OUR PLAN? SO AGAIN, THE NEIGHBORS, THE FRIENDS, THE FIVE DEEP AS VANCE SAID, BECOME MORE AND MORE IMPORTANT AS OUR AGING POPULATION CHANGES.

ONE GREAT QUESTION CAME IN THAT I'M GOING TO OPEN UP TO KAREN AND VANCE, YOU CAN CHIME IN. THE QUESTION WAS ABOUT COGNITIVE IMPAIRMENT. WE KNOW THAT ALZHEIMER'S ANDAL DEMENTIAS ARE SPREADING AND BEHAVIORAL HEALTH CHALLENGES ARE INCREASING. THERE IS A RANGE OF COGNITIVE IMPAIRMENTS. HOW DO YOU PLAN TO SERVE PEOPLE WITH COGNITIVE IMPAIRMENTS WHAT SPECIFIC TRAINING OR PLANS DID YOU PUT IN PLACE OR ARE NEEDED TO ADDRESS THE NEEDS?

>> KAREN FIES: THANK YOU VERY MUCH. THAT IS A REALLY TOUGH QUESTION. IF INDIVIDUALS IN OUR COMMUNITY, FOR EXAMPLE, ARE IHSS CONSUMERS, WE KNOW WHO THEY ARE AND WHAT THEIR NEEDS ARE. AS VANCE MENTIONED, SOMETIMES WE DON'T KNOW OUR COMMUNITY. IN MY PERSONAL OPINION, COGNITIVE IMPAIRMENT IS THE LARGEST GAP IN SERVICES FOR OLDER ADULTS AND PEOPLE WITH DISABILITIES. IT IS SOMETHING THAT WE GRAPPLE WITH EVERYDAY TO BETTER UNDERSTAND AND TO RESPOND. THERE AREN'T SPECIFIC PROGRAMS, SPECIFICALLY FOR COGNITIVE IMPAIRMENT. AND OFTENTIMES WE DON'T KNOW WHO THEY ARE. AGAIN, WE TRY TO CREATE A NETWORK, IF INDIVIDUALS ARE ON IHSS, THEY DO HAVE A PLAN IN OUR COMMUNITY. WE ARE WORKING TO INCREASE TRAINING ON A REGULAR BASIS FOR STAFF AND CAREGIVERS. BUT IT IS A HUGE, HUGE GAP FOR ALL OF US.

>> KIM MCCOY-WADE: VANCE, ANYTHING YOU WOULD WANT TO ADD NOW OR IN FOLLOW UP ON SERVING PEOPLE WITH COGNITIVE IMPAIRMENTS?

>> VANCE TAYLOR: WE DO INDIVIDUAL OUTREACH, BUT A BIG PART IS TO WORK WITH ENTITIES THAT MIGHT PROVIDE SERVICES, INDIVIDUALS WITH COGNITIVE DISABILITIES. REGIONAL CENTERS, DAY CENTERS, OR DAY PROGRAMS, INDEPENDENT LIVING CENTERS. THE M.I.N.D. INSTITUTE AND OTHERS TO ENSURE THERE IS A LEVEL OF CONSISTENCY. AND WHAT WE'RE TALKING ABOUT IN TERMS OF HOW INDIVIDUALS SHOULD BE PREPARING. WITH THE RECOGNITION THAT EVERYONE HAS A DIFFERENT CAPABILITY OR

CAPACITY TO PREPARE FOR THEMSELVES. EACH OF US SHOULD BE DOING WHAT WE CAN. AND THEN WE NEED TO BE PROVIDED SUPPORT TO BRIDGE WHATEVER GAP EXISTS BETWEEN THAT AND WHERE FOLKS NEED TO BE.

>> KIM MCCOY-WADE: THANK YOU. WE NOW WOULD LIKE TO TURN TO OUR STAKEHOLDER REPRESENTATIVE, ANA ACTON, WHO IS THE EXECUTIVE DIRECTOR OF THE FREED CENTER AND HAS HER OWN EXPERIENCE AND EXPERTISE TO SHARE WITH US.

>> ANA ACTON: THANK YOU KIM, KAREN AND VANCE FOR THE PRESENTATIONS. WITH FREED CENTER FOR INDEPENDENT LIVING, ONE OF 28 INDEPENDENT LIVING CENTERS IN THE STATE OF CALIFORNIA. FIRST I'M GOING TO GO OVER THE ROLE OF THE STAKEHOLDER ADVISORY COMMITTEE. SO THE COMMITTEE IS MADE UP OF 34 REPRESENTATIVES FROM VARIOUS AGENCIES, ORGANIZATIONS THAT SPAN BOTH AGING AND DISABILITY. THE ROLE OF THE COMMITTEE IS TO INFORM AND ADVISE THE CALIFORNIA HEALTH AND SERVICES AGENCY IN THE DEVELOPMENT OF THE MASTER PLAN ON AGING. AS PART OF THIS PROCESS, WE HAVE REVIEWED THE PUBLIC COMMENTS AND RECOMMENDATIONS THAT HAVE COME IN TO THE DEPARTMENT OF AGING. SO, SPECIFIC COMMUNITY MEMBERS HAVE RESPONDED AROUND EMERGENCY AND DISASTER PREPAREDNESS. THERE IS ACTUALLY 16 OR 2% OF THE PUBLIC COMMENTS FROM INDIVIDUALS IN THE COMMUNITY WERE AROUND EMERGENCY AND DISASTER PREPAREDNESS. AS WELL AS, THERE HAVE BEEN MULTIPLE OTHER COMMENTS AND RECOMMENDATIONS PROVIDED FROM AGENCIES AND ORGANIZATIONS THROUGHOUT THE STATE ON EMERGENCY PREPAREDNESS. SO MY HOPE HERE IS TO SUMMARIZE WHAT WE'VE HEARD FROM INDIVIDUALS IN THE COMMUNITY, AGENCIES AND ORGANIZATIONS AROUND THIS TOPIC.

SO, I AM A MEMBER OF THE LONG-TERM SERVICES SUPPORT SUBCOMMITTEE. AND THIS GROUP OF US IS WORKING TOGETHER TO KIND OF PULL TOGETHER RECOMMENDATIONS SUBMITTED BY AGENCIES, ORGANIZATIONS AND BE ABLE TO PROVIDE THAT SUMMARIZED LIST OF

RECOMMENDATIONS TO THE STAKEHOLDER ADVISORY COMMITTEE. WE ALSO HAVE A RESEARCH SUBCOMMITTEE THAT IS LOOKING AT RESEARCH TOPICS, BEST PRACTICES. WE HAVE AN EQUITY WORK GROUP BECAUSE THAT IS IMPORTANT TO ENSURE WHAT WE'RE CONSIDERING EQUITY THROUGHOUT THE ENTIRE PROCESS AND THROUGHOUT THE RECOMMENDATIONS. AND THEN WE'RE ALL REPORTING BACK TO THAT STAKEHOLDER ADVISORY COMMITTEE.

SO I WANTED TO START WITH A COUPLE STORIES FROM THE COMMUNITY. SO AS KAREN WAS TALKING ABOUT, OCTOBER 2017 AND THE FIRES IN SONOMA COUNTY, THERE WERE ADDITIONAL FIRES THAT SPARKED UP IN NEVADA AND YUBA COUNTIES AS WELL, WHICH IS SOME OF THE AREAS THAT MY ORGANIZATION SERVES. SO, I THINK THEY WERE CONSIDERED THE WIND COMPLEX FIRES THROUGHOUT THE STATE BECAUSE THERE WERE STRONG WINDS THAT LED TO THE FIRES THROUGHOUT THE STATE. IN NEVADA COUNTY WE HAVE A LOBO FIRE THAT STARTED EARLY. WE WORKED COLLABORATIVELY WITH THE OFFICE OF EMERGENCY SERVICES IN MULTIPLE COUNTIES AND HAD A STRONG COLLABORATION. THERE WAS A COUPLE IN THEIR 80S WITH AN ADULT DAUGHTER WITH A DISABILITY. THE HUSBAND WAS A PARAPLEGIC AND THE WIFE ALSO IN HER 80S, WAS A PRIMARY CAREGIVER TO THE HUSBAND. THEY WERE EVACUATED FROM ONE OF THE COMMUNITIES THREATENED BY THE LOBO FIRE. WHILE IN THEIR HASTE TO EVACUATE, HE EVACUATED WITHOUT HIS POWER WHEELCHAIR. HE WAS ABLE TO GET INTO THE VEHICLE AND THEY SPED AWAY TO EVACUATE THE FLAMES. THEY WENT TO A HOTEL IN THE YUBA AND CITY AREA AND HE HAD NO WHEELCHAIR. BUT LUCKILY THE HOTEL ACTUALLY HAD A WHEELCHAIR, MANUAL HOSPITAL WHEELCHAIR THAT HE WAS ABLE TO UTILIZE.

BUT, WHAT HE FOUND QUICKLY IS THAT HE COULD NOT TRANSFER FROM THE WHEELCHAIR TO THE BATHROOM, TO GET INTO BED BECAUSE HE DIDN'T HAVE A SPECIALIZED EQUIPMENT WITH HIM THAT HE HAD AT HOME. EVEN JUST THE SIMPLE THING AS THE POWER WHEELCHAIR HAD AN ARM REST THAT MOVED OUT OF THE WAY FOR HIM TO BE ABLE TO TRANSFER. AND WITH THE HOSPITAL CHAIR THAT WAS NOT POSSIBLE. HE CALLED THE EMERGENCY

OPERATIONS CENTER REQUESTING ASSISTANCE, MAYBE A BED PAN. AND HE SAID HE WAS WILLING TO GO TO THE SHELTER OR WHENEVER HE NEEDED TO GO TO GET THE SUPPORT AND ASSISTANCE. SO HE REALLY WAS STRONGLY STATING THAT HE WANTED TO STAY WITH HIS WIFE AND DAUGHTER AND AGAIN, HE WOULD GO TO THE SHELTER, HE WOULD STAY AT THE HOTEL, WHENEVER HE NEEDED TO GO TO GET THE SUPPORT. WHEN HE CALLED THE EMERGENCY OPERATIONS CENTER REQUESTING ASSISTANCE, THERE WAS NO CLEAR PATH TO BE ABLE TO PROVIDE THAT PERSONAL ASSISTANCE FOR HIM, EITHER IN THE HOTEL OR THE SHELTER. FREED IS A COMMUNITY PARTNER, ORGANIZED COMPLETELY TO GET A PERSONAL ATTENDANT INTO HIS HOTEL ROOM WHO HELPED HIM TRANSFER IN AND OUT AND BED, GO TO THE BATHROOM. AND THE NEXT MORNING, HE WAS ABLE, THE EVACUATION ORDERS WERE LIFTED HE WAS ABLE TO GO HOME.

THE REASON I TELL THAT STORY, THE IMPORTANCE OF HAVING PERSONAL ATTENDANT SERVICES AVAILABLE. THE ONLY OPTION WOULD HAVE BEEN FOR HIM TO GO INTO A NURSING HOME AND THOSE WERE DISCUSSIONS BEING HAD AT THE COUNTY LEVEL. SO YOU CAN IMAGINE WITH HIM IN THIS CRISIS SITUATION, REALLY WANTING TO STAY WITH HIS FAMILY, GOING INTO A NURSING HOME AT THAT TIME WOULD HAVE CREATED A LOT MORE STEPS FOR HIM TO BE ABLE TO GET BACK HOME. AND HE WOULD NOT HAVE BEEN ABLE TO STAY WITH HIS DAUGHTER AND WIFE.

THE SECOND STORY I WANTED TO TELL WAS AROUND THE PSPS EVENTS THAT HAPPENED JUST LAST YEAR. THERE WAS A GENTLEMAN WHO CALLED AND HE SAID THAT HE WAS ON SSI, IT IS THE END OF THE MONTH AND HE HAD NO INCOME, ON OXYGEN CONCENTRATOR THAT HAD A 4-HOUR BATTERY LIFE. HE HAD TO FIND POWER EVERY 4 HOURS TO KEEP THE OXYGEN FLOWING. HE HAD A TRUCK THAT USED A LOT OF GAS AND WAS OUT OF MONEY AND HE WAS REALLY AT A POINT WHERE HE FELT LIKE HE COULD NOT DO THIS ANY LONGER. HE WAS EXHAUSTED. I SAID, WHAT DID YOU DO DURING THE LAST POWER SHUT OFF? HE SAID I HAD TO DRIVE AROUND EVERY FOUR HOURS, LOOKING FOR POWER TO PLUG IN THE OXYGEN

CONCENTRATOR. WE WERE ABLE TO GET HIM INTO A HOTEL WITH POWER SO HE COULD STAY THROUGHOUT THE EXPANSION OF THE PSPS EVENTS, WHICH IN NEVADA LASTED 6 TO 7 DAYS. TO KEEP US GROUNDED AND WHY WE'RE HERE AND WHAT WE'RE TRYING TO ACCOMPLISH IS THE REASON FOR THE STORIES.

I HAVE LOOKED AT THE VARIOUS RECOMMENDATIONS THAT HAVE COME IN FROM INDIVIDUALS, ORGANIZATIONS AND AGENCIES AND ALSO BUILDING OFF WHAT YOU HEARD FROM KAREN AND VANCE. I WANTED TO GO OVER WHAT WE HEARD FROM THE COMMUNITY ON THE DIFFERENT TOPICS. SO I ALSO BROKE THEM UP INTO THOSE 3 BUCKETS THAT VANCE PUT STUFF IN, NOTIFICATIONS WARNINGS, EVACUATIONS AND SHELTERING. SPECIFIC AROUND THAT NOTIFICATIONS WARNING, WE HEARD THAT AN INDIVIDUAL REALLY WOULD LIKE US TO REQUIRE CAPTIONED EMERGENCY ALERTS. YOU HEARD FROM VANCE ABOUT HOW NOTIFICATION AND WARNINGS NEED TO GO OUT IN MULTIPLE DIFFERENT FORMATS SO THAT PEOPLE CAN ACCESS THE INFORMATION. THIS IS ONE EXAMPLE OF ENSURING THAT CAPTIONING IS AVAILABLE FOR ALERTS, THIS COULD BE ON TVS, FOR EXAMPLE. SO THAT PEOPLE WHO ARE HARD OF HEARING OR DEAF CAN ALSO RECEIVE THE ALERTS.

WE ALSO HEARD FROM MULTIPLE DIFFERENT COMMUNITY MEMBERS AROUND NOTIFICATIONS BEING CONFUSE AND HARD TO UNDERSTAND. WE KNOW THE SITUATIONS, WE'RE IN A CRISIS, MAYBE THERE IS A SHORT AMOUNT OF TIME TO BE ABLE TO GIVE ACCURATE INFORMATION FOR PEOPLE TO TAKE ACTION. BUT WE'VE HEARD BOTH FROM DISASTER NOTIFICATIONS AS WELL AS POWER SHUT OFF NOTIFICATIONS THAT THE MESSAGING CAN BE CONFUSING AND PEOPLE DO NOT QUITE UNDERSTAND WHAT THEY NEED TO DO OR WHEN THEY NEED TO DO IT. ENSURING THE INFORMATION IS EASY AND TRANSFERABLE FOR PEOPLE TO TAKE ACTION.

AROUND EVACUATIONS, WE GOT COMMENTS SPECIFICALLY FROM COMMUNITY MEMBERS ABOUT TRANSPORTATION. BOTH TO BE ABLE TO

EVACUATE, INCLUDING ACCESSIBLE TRANSPORTATION AS VANCE MENTIONED. THOSE TRANSPORTATION EQUIPPED WITH WHEELCHAIR LIFTS. BUT ALSO THE IMPORTANCE OF ACCESS TO TRANSPORTATION TO SERVICES WHILE SHELTERING. SO ENSURING THAT THERE IS ALSO A MODE IN PLACE WHEN PEOPLE ARE IN SHELTERS TO BE ABLE TO GET TO THEIR MEDICAL APPOINTMENT OR A PHARMACY, GET TO BASIC SERVICES AND NECESSITIES.

WE HEARD VANCE TALK ABOUT GOING FIVE DEEP AND WE TALK ABOUT IT IN TERMS OF HAVING FIVE TRUSTED ALLIES. SO WHO ARE YOUR FIVE? THOSE ARE INDIVIDUALS, FAMILY MEMBERS LIKE WE DISCUSSED. NOW I HAVE GOTTEN QUITE A BIT I FEEDBACK, OLDER ADULTS, PEOPLE WITH DISABILITIES TO ARE LIKE, FIVE PEOPLE? WE HAVE TO BE HONEST THAT THERE ARE A LOT OF INDIVIDUALS WHO ARE REALLY ISOLATED, GEOGRAPHICALLY OR SOCIALLY. AND FINDING FIVE TRUSTS PARTNERS CAN BE REALLY DIFFICULT. WE WANT TO START WITH AT LEAST THE CONCEPT OF FINDING YOUR ALLIES. SO FIVE IS THE NUMBER THAT IS AMAZING, WOULD BE GREAT TO HAVE THAT LEVEL OF SUPPORT. BUT CAN YOU AT LEAST GET ONE, TWO OR THREE TRUSTED ALLIES THAT ARE GOING TO CHECK ON YOU DURING A DISASTER AND MIGHT HELP YOU WITH EVACUATION.

WE ALSO HEARD ABOUT SHELTERING AND BOTH PHYSICAL AND PROGRAMMATIC ACCESS AND THEN EMERGENCY BACKUP PERSONAL ASSISTANCE FOR ANYONE, INCLUDING THOSE ON IHSS. THE STORY FROM THE LOBO FIRE DEMONSTRATES THAT NEED THAT WE NEED TO ARRANGE FOR THAT PERSONAL ASSISTANCE SERVICES IN A SHELTERED ENVIRONMENT FOR PEOPLE. AND I KNOW THAT CAN BE, ESPECIALLY TRICKY SITUATION, AT LEAST DURING THE DIFFERENT DISASTERS THAT I HAVE COLLABORATED WITH MY COUNTIES ON AND HEARD STORIES THROUGHOUT THE STATE. BUT IT IS SOMETHING WE NEED TO TACKLE. WE HAVE MULTIPLE STAKEHOLDER INPUT ON IHSS AND HAVING EMERGENCY BACK UP IHSS SYSTEM FOR PERSONAL ATTENDANTS.

SO, THERE ARE A LOT OF RECOMMENDATIONS AROUND PERSONAL PREPAREDNESS AND YOU HEARD THAT TODAY. AND THANK YOU ALL FOR YOUR GREAT INPUT ON THIS TOPIC. I THINK THAT WHAT IS REALLY IMPORTANT TO KNOW ABOUT PERSONAL PREPAREDNESS IS THAT ONE, IT IS THE RESPONSIBILITY RIGHT, OF THE SYSTEMS, OF THE COUNTIES AND THE STATE TO ENSURE THAT ACCESS AND FUNCTIONAL NEEDS, PEOPLE WITH DISABILITIES, OLDER ADULTS ARE PLANNED FOR. AND EVERY PART OF A COUNTY'S DISASTER PLAN INCLUDES ACCESS AND FUNCTIONAL NEEDS. EVERY ACTIVITY, THOSE PIECES ARE WOVEN INTO IT. BUT WHAT WE ALSO KNOW FROM MULTIPLE DISASTERS IS THAT WE HAVE TO PERSONALLY PREPARE. WHEN YOU LOOK AT THE NUMBER OF FIRST RESPONDERS THAT ARE AVAILABLE DURING ANY GIVEN MAJOR DISASTER, THERE ARE ONLY SO MUCH CAPACITY IN THE SYSTEM TO BE ABLE TO ASSIST ANYONE WHO MIGHT NEED HELP. SO IT REALLY IS IMPORTANT, WHILE WE WORK ON THE SYSTEMS CHANGE ISSUE AND GET OUR CAPACITY TOGETHER, WE ALSO HAVE TO TAKE OUR PERSONAL RESPONSIBILITY ON THIS AND PERSONALLY PREPARE.

AND THESE THINGS INCLUDE HAVING THE PLAN LIKE WE TALKED ABOUT, KNOW WHERE YOUR EVACUATION ROUTES ARE AND MEETUP LOCATIONS ARE FOR YOUR FAMILY MEMBERS OR FRIENDS IF YOU HAVE TO EVACUATE AND THERE IS LACK OF AVAILABLE COMMUNICATION SYSTEMS. MAKE SURE TO TAKE YOUR EQUIPMENT AND MEDICATION, VANCE TALKED ABOUT THAT. I TALKED ABOUT IT IN MY STORY. BUT IF THERE IS ANY POSSIBILITY TO TAKE YOUR MEDICATIONS, TAKE YOUR EQUIPMENT, YOU ARE GOING TO BE A LOT MORE INDEPENDENT ON THE OTHER END IN THE SHELTER AND IN THE RECOVERY PHASE.

IT IS REALLY IMPORTANT TO COORDINATE BETWEEN STATE AND LOCAL OUTREACH, EDUCATION AND PLANNING. HAVE CAN WE PARTNER TOGETHER WITH THE REGIONAL CENTERS AND PROGRAMS WITH THOSE THAT ARE ALREADY A TRUSTED PARTNER OF PEOPLE. TO HELP THEM WITH PERSONAL PREPAREDNESS. THE CAMPAIGN WAS MENTIONED AND THAT IS ONE EXAMPLE OF TARGETING PERSONAL PREPAREDNESS. THERE ARE RECOMMENDATIONS

ABOUT REQUIRING ORGANIZATIONS, STATE FUNDED PROGRAMS THAT TARGET AGING AND DISABILITY, TO INCLUDE PERSONAL PREPAREDNESS ACTIVITIES AS PART OF THEIR PROGRAM IMPLEMENTATION. THERE IS ALSO SPECIFIC FEEDBACK ON MANAGED CARE PLANS AND THE ROLE THAT THEY NEED TO PLAY IN HELPING DEVELOP AND MAINTAIN PERSONAL EMERGENCY PLANS WITH THEIR MEMBERS.

THIS ALSO INCLUDES IHSS RECIPIENTS, OF COURSE. HOW DO WE PUT IN SYSTEMS INTO PLACE FOR THESE PROGRAMS THAT SUPPORT THIS COMMUNITY TO ASSIST WITH THAT PERSONAL PREPAREDNESS IN PLANNING. AND LASTLY, THERE WAS RECOMMENDATIONS ON SUPPORTING PEOPLE IN GETTING EMERGENCY KITS. WE KNOW THAT THIS CAN BE COSTLY FOR INDIVIDUALS IF YOU ARE ON A FIXED INCOME. HOW DO YOU SET ASIDE EXTRA FOOD OR MONEY OR SUPPLIES WHEN YOU ARE LIVING ON THAT FIXED INCOME? IS THERE SUPPORT THAT WE CAN PROVIDE FOR PERSONAL EMERGENCY KITS.

SO, I'M GOING IT SPEAK A LITTLE BIT TO THE PUBLIC SAFETY POWER SHUT OFFS AND THE RECOMMENDATIONS RECEIVED. REACHING OUT TO SOCIALLY AND GEOGRAPHICALLY ISOLATED POPULATIONS IS GOING TO BE CRITICAL DURING THESE KIND OF EVENTS. THERE WAS RECOMMENDATIONS ABOUT REQUIRING MANAGED CARE PLANS AND ALTERNATIVE METHODS OF POWERING LIFE SUSTAINING EQUIPMENT. VANCE IN HIS POWER WHEELCHAIR, WHY WOULDN'T THE HEALTH INSURANCE MANAGED CARE PLAN BE ABLE TO PROVIDE ADDITIONAL BACK UP BATTERY SYSTEMS FOR INDIVIDUALS WHO RELY ON THE POWER WHEELCHAIR, THE OXYGEN EQUIPMENT, OR WHATEVER, VENTILATORS AND ELECTRIC BEDS AND THINGS LIKE THAT, THAT PEOPLE REQUIRE TO STAY HEALTHY AND INDEPENDENT.

LOOKING AT HOW MANAGED CARE PLANS CAN SUPPORT INDIVIDUALS. AGAIN, FOR THAT BACK UP POWER SYSTEM FOR DURABLE MEDICAL DEVICES ASSISTIVE TECHNOLOGY. IT IS IMPORTANT TO NOTE THAT I THINK THE BACK UP POWER SYSTEMS, THERE IS A BROAD RANGE OF NEEDS IN THE

COMMUNITY. IF YOU GO BACK ONE MORE SLIDE, THERE IS INDIVIDUALS WHO CAN USE A BACK UP POWER CHARGING STATION TO POWER A VENTILATOR OR POWER AN OXYGEN MACHINE, BUT THERE ARE OTHER PEOPLE WHO SOMEBODY'S PORTABLE BACK UP POWER DEVICES ARE NOT GOING TO BE SUSTAINING. SOME PEOPLE NEED WHOLE HOUSE SYSTEMS TO POWER MEDICAL DEVICES. TRANSPORTATION TO POWER WAS A CRITICAL PIECE THAT WE GOT FEEDBACK ON FOR THOSE THAT DO NOT HAVE THEIR OWN TRANSPORTATION. WE ALSO HAVE SOME OF THE UTILITY COMPANIES PROVIDING COMMUNITY CHARGING STATIONS AND THAT IS REALLY LOOKING AT HAVING THOSE OPEN 24/7, INSTEAD OF JUST 8 HOURS A DAY. THE GENTLEMAN I TOLD YOU ABOUT ON OXYGEN IS A PRIMARY EXAMPLE. IF HE HAD A LOCAL PLACE TO GO TO TO RECHARGE HIS EQUIPMENT DURING THE DAY AND NIGHT, THAT WOULD HAVE BEEN LESS STRESSFUL FOR HIM. WE SAW PEOPLE THAT LOST SUBSTANTIAL AMOUNTS OF FOOD. HAVING FOOD FROM CALFRESH, WHICH WE DID SEE IN THE LAST PSPS' IN OCTOBER WERE CRITICAL. HOW DO WE REPLENISH FOOD DURING A POWER SHUT OFF? THERE ARE RECOMMENDATIONS ABOUT DEVELOPING MICRO GRID. WE SAW THAT IN A COUPLE COMMUNITIES LIKE GRASS VALLEY WHERE THE UTILITY COMPANY KEPT THE DOWNTOWN COMMUNITY CHARGED WITH POWER, WHICH MEANT THAT BASIC NECESSITIES WERE AVAILABLE TO THE COMMUNITY AS A WHOLE AND THE HOSPITAL AND THE NURSING HOMES AND THE ASSISTIVE LIVING AND SOME OF THE HOTELS NOW WERE POWERED AND THAT MADE A HUGE DIFFERENCE FOR OUR COMMUNITY.

REQUIRING COMMUNICATION UTILITIES TO HAVE A BACK UP POWER IS ANOTHER KEY PIECE. WE SAW PHONE LINES GO DOWN, CELL PHONE TOWERS GO OUT, REALLY HIGHLIGHTING THE NEED FOR THOSE COMMUNICATION UTILITIES TO HAVE SUFFICIENT BACK UP POWER SO WE CAN STAY IN COMMUNICATION. AND WE ALSO SAW MAJOR ISSUES AROUND AVAILABILITY TO OXYGEN SUPPLIES, FOR PEOPLE IN THE COMMUNITY WHO NEEDED TANKS REPLENISHED AND THOSE IN RESIDENTIAL FACILITIES KEEPING ENOUGH OXYGEN SUPPLY.

THESE RECOMMENDATIONS AROUND COORDINATION AND COLLABORATION. KAREN MADE REALLY GOOD POINTS ABOUT TRAINING FOR COUNTY STAFF AND I WANTED TO BUILD OFF OF THAT. TRAINING FOR COUNTY STAFF, INCLUDING ACCESS AND FUNCTIONAL NEEDS, AS WELL AS DEVELOPING FUNCTIONAL ASSESSMENT SERVICE TEAMS. WE CALL THEM FAST TEAMS. THESE ARE INDIVIDUALS TRAININGS IN DISABILITY AND AGING AND WORK TOGETHER TO MAKE SURE PEOPLES' NEEDS ARE MET IN THE SHELTERS AND DURING DISASTERS. WE HAD RECOMMENDATIONS FROM VANCE AROUND DEVELOPING MEMORANDUMS OF UNDERSTANDING. ENSURING THAT YOUR TRANSPORTATION PARTNERS, THAT YOU ARE ON THE SAME PAGE AND YOU KNOW HOW YOU ARE GOING TO WORK TOGETHER DURING A DISASTER. THIS COULD GO FOR OTHER COMMUNITY-BASED ORGANIZATIONS THAT MIGHT BE ABLE TO SUPPORT DURING A DISASTER. PARTNERING WITH THE MANAGED CARE PLANS AND COMMUNITY-BASED ORGANIZATION. THERE ARE RECOMMENDATIONS ABOUT ESTABLISHING A CALL CENTER AND EMERGENCY COMMUNICATION AND SERVICE PROTOCOLS. WHAT ARE THE MANAGED CARE PLANS DOING TO ENSURE THAT THEY ARE MEMBERS ARE DEPENDENT ON POWER ARE GETTING NEEDS MET DURING A DISASTER OR POWER SHUT OFF.

OKAY. SO THAT KIND OF WRAPS UP THE INPUT THAT WE'VE HEARD FROM THOSE THAT HAVE SUBMITTED COMMENTS THROUGH TOGETHER WE ENGAGE. AND I WANT TO THANK EVERYONE, INDIVIDUALS, ORGANIZATIONS AND AGENCIES THAT PROVIDED INPUT AND I WANT YOU TO KNOW THAT INPUT IS BEING REVIEWED. THERE ARE MANY PEOPLE LOOKING AT THAT AND TRYING TO ORGANIZE IT AND COORDINATE IT TOGETHER INTO SOME PRECISE RECOMMENDATIONS. I REALLY APPRECIATE EVERYONE'S INPUT INTO THIS PROCESS. WITH THAT, I WILL TURN IT BACK OVER TO THE FACILITATOR.

>> KIM MCCOY-WADE: WONDERFUL, THANK YOU SO, SO MUCH FOR SHARING THE RECOMMENDATIONS. ONE THING I WANT TO NOTE IS THAT A NUMBER OF RESOURCES HAVE BEEN MENTIONED ON THIS CALL THAT ARE HELPFUL FOR PERSONAL PREPAREDNESS AS WELL AS GOVERNMENT AND PARTNERS PREPAREDNESS. WE ARE GOING TO ADD A SLIDE TO THIS DECK

THAT HAS THINGS LIKE THE CALIFORNIA HEALTH AND HUMAN SERVICES RESOURCE GUIDE AND MY SAFE L.A. AND OTHER RECOMMENDED RESOURCES. OTHER SPEAKER RESOURCES. WE'LL ADD A SLIDE TO THE DECK WHEN IT IS POSTED THAT HAS OTHER RESOURCES. THEY HAVE BEEN SHARED IN THE CHAT. THANK YOU FOR KEEPING IT COMING.

I WANT TO SHARE ONE COMMENT AND VANCE I'M GOING ASK YOU A QUESTION. LISA P MAKES THE COMMENT THAT SHE SEES THE EMERGENCY KITS AND SEES THEM AND WE HAVE TO ACKNOWLEDGE HOW EXPENSIVE THEY ARE. HOW DO WE MAKE SURE THAT THESE ARE ACCESSIBLE IN AND AFFORDABLE FOR EVERYONE. EXCELLENT POINT. VANCE, I WANTED TO GIVE YOU A SECOND, THE LAST FOUR AND A HALF YEARS WE HAVE BEEN FOCUSED ON HAS BEEN ABOUT FIRES, FLOODING AND MUD SLIDES AND THE POWER SHUT OFFS. BUT WE CANNOT FORGET IN CALIFORNIA, EARTHQUAKES. THERE ARE MANY PEOPLE ON THIS CALL WHO LIVED THROUGH THE QUAKES THAT HIT OUR STATE. ANY ADDITIONAL ADVICE OR INFORMATION ABOUT EARTHQUAKES THAT YOU WANT TO SHARE. EACH DISASTER IS DIFFERENT. ANY REFLECTION ON EARTHQUAKES TO ADD?

>> VANCE TAYLOR: THANK YOU FOR BRINGING THAT OUT. WE DON'T WANT TO SCARE ANYBODY, BUT THE REALITY IS, IT IS CALIFORNIA. SO IT IS ALWAYS EARTHQUAKE SEASON. WE SAW IN RIDGECREST, LARGE ONES HAPPEN. SO AS WE TALK ABOUT PREPAREDNESS, WE REALLY CAN'T EMPHASIZE ENOUGH THAT PEOPLE NEED TO BE DOING THINGS NOW. WHEN WE TALK ABOUT THINGS LIKE BACK UP FOOD, HAVE A GO BAG AND A KIT THAT IS READY WITH THE THINGS YOU NEED. TRY AND GET BACK UP MEDICINES AND TRY AND PREPARE YOURSELF. KEEP A LITTLE CASH ON HAND, HAVE A SUPPORT NETWORK IN PLACE. HAVE A SENSE OF HOW YOU WOULD GET OUT IF YOU NEEDED TO. ALL OF THOSE THINGS ARE THINGS THAT YOU SHOULD BE ANSWERING RIGHT NOW. AND WHEN IT IS REQUIRED TO MAKE PURCHASES, WE GET A LOT OF PEOPLE ON FIXED INCOMES. AND IT IS TOUGH. SO YOU KIND OF GET A LITTLE BIT, BUT EVERY TIME YOU GO TO THE STORE, PICK UP ONE THING. EVERY MONTH, DO A LITTLE BIT, IN THE NEXT COUPLE MONTHS

YOU WILL FINDS YOU ARE IN A PRETTY GOOD SPOT. THE MORE PREPARED YOU ARE FOR A WILD FIRE OR FLOOD OR PSPS EVENT, THE BETTER YOU ARE GOING TO BE PREPARED FOR AN EARTHQUAKE AND VICE-VERSA. I ALWAYS TELL PEOPLE TO THINK ABOUT THE CONSEQUENCE. IF THERE IS AN EARTHQUAKE AND YOU HAVE POWER OUTAGES, THE CONSEQUENCES YOU ARE OUT OF POWER. IF YOU HAVE A PSPS EVENT, AND YOU LOSE POWER, IT IS THE SAME CONSEQUENCE. IF THERE IS A WILD FIRE AND POWER GETS LOST, IT IS THE SAME CONSEQUENCE. SO THE CAUSE DOES NOT QUITE MATTER IN THE SAME WAY, BUT PLANNING FOR THE CONSEQUENCE MATTERS. WE'VE GOT SOME GUIDANCE AND YOU CAN CHECK IT OUT ON OUR WEBSITE. IT IS VERY SPECIFIC TO EARTHQUAKES. BUT THE REALITY IS, PEOPLE ARE PARALYZED IN PREPARATION, ACROSS THE ENTIRE DISASTER SPECTRUM. BUT IF YOU ARE PREPARED FOR EARTHQUAKES OR PSPS OR WILD FIRES OR FLOODS, THEN YOU ARE IN A MUCH MORE PREPARED AND RESILIENT STATE FOR ALL HAZARDS.

>> KIM MCCOY-WADE: THANK YOU. THAT FRAMING IS VERY HELPFUL TO FOCUS ON THE CONSEQUENCE, NOT THE CAUSE. AND TO THAT POINT, THE REMINDER THAT OUR NEIGHBORS WHO LIVE IN RIDGECREST, MONTHS AFTER THE EARTHQUAKES ARE NOT ABLE TO INHABIT THEIR HOMES. CHRISTINE IS SAYING REALIZING THAT COULD BE HER IN SANTA CRUZ. COULD BE MONTHS AND MONTHS, THE CONSEQUENCE NOT THE CAUSE IS WHERE WE NEED TO FOCUS. WITH THAT, I WANT TO WRAP US UP AND CALL TWO THINGS, THE CONTINUING SERIES OF WEBINAR WEDNESDAYS. VERY EXCITED NEXT WEEK TO TACKLE ISOLATION, INCLUSION AND RESPECT. LOOKING AT EVERYTHING FROM PURPOSE AND MEANING IN LIFE TO BEHAVIORAL HEALTH TO AGISM. ABUSE AND NEGLECT THE WEEK AFTER. RETURNING TO OUR COMMUNITY SPACES, PARKS AND COMMUNITY SPACES AND CIVIC AND SOCIAL ENGAGEMENT. AND TACKLING THE REAL SHORTAGES IN GERIATRIC MEDICINE AND HOW DO WE MAKE THE ENTIRE HEALTH POPULATION READY TO SERVE OUR POPULATION.

I WILL POINT YOU BACK TO OUR NEW WEBSITE WHERE YOU FIND ALL THE INFORMATION YOU NEED AND THE SLIDE DECK, RECORDING AND BONUS SLIDE POSTED IN COMING DAYS SO YOU CAN CONTINUE TO SHARE. WEIGH IN, THANK YOU FOR ANSWERS, COMMENTS, CHATS. WE WELCOME YOUR E-MAILS RECOMMENDATIONS. THANK YOU, SEE YOU NEXT WEEK.