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Q1 Define the problem: [Outline the challenge(s) your recommendation will address. Insert links to reports where appropriate.]

Incorporating the Social Justice Issue of Elder Abuse into the Master Plan for Aging

Q2 Pick your Master Plan for Aging goal(s): [Check the goal(s) your recommendation aims to fulfill. View MPA Framework document for reference]

Goal 1: Services & Supports. We will live where we choose as we age and have the help we and our families need to do so.

Goal 2: Livable Communities & Purpose. We will live in and be engaged in communities that are age-friendly, dementia-friendly, and disability-friendly.

Goal 3: Health & Well-being. We will live in communities and have access to services and care that optimize health and quality of life.

Goal 4: Economic Security and Safety. We will have economic security and be safe from abuse, neglect, exploitation, and natural disasters and emergencies throughout our lives.

Q3 Choose your MPA Framework objective: [Check the objective(s) your recommendation will accomplish. View MPA Framework document for reference.]

Objective 4.2: Californians will be protected from abuse, neglect, and exploitation as we age.

Q4 Outline your recommendation: [In one to two sentences, sketch out your idea for the Master Plan for Aging.]

Promote independence and enhance the quality of older lives through increased access to comprehensive and integrated health care, social services and supportive resources.

Q5 Identify and quantify your target population: [Describe which groups of Californians will be impacted by this recommendation, with numbers if available.]

All older adult Californians are being affected by the epidemic of financial, physical, emotional, sexual abuse and neglect in our communities.

Q6 Share your recommendations for an age-friendly California: [Insert detailed bullet points describing your Master Plan for Aging ideas.]

Elder Abuse Priorities to Address in the Master Plan on Aging

The National Center on Elder Abuse (NCEA) embraces Governor Newsom's vision to advance elder justice through the development and implementation of a pioneering Master Plan on Aging. Dedicated to improving the lives of older adults through abuse prevention efforts, the NCEA actively engages and educates communities to empower and support across the lifespan. We are grateful for the opportunity to join interested stakeholders and the public to address the rising concerns of our older adult cohort, including the right to live with dignity and respect, free of abuse and neglect.

Elder abuse is pervasive within the community, impacting at least one in ten older people.ⁱ Our society often isolates older people from their communities and their concerns tend to be marginalized from national discourse. For older adults with cognitive impairments, the incidence of financial, physical and psychological mistreatment and neglect is significantly higher.ⁱⁱ Consequential harms can include mortality, morbidity,ⁱⁱⁱ poverty and homelessness. Each year, associated financial costs exceed billions of dollars in personal losses and health care expenditures.^{iv} Moreover, the scant state resources allocated thus far remain sorely inadequate in addressing elder abuse and remediating its widespread personal, social and economic consequences.

The NCEA recommends the following essential priorities for inclusion in the Master Plan to address elder mistreatment: (1) Enhance Access to Needed Services; (2) Increase elder abuse forensic centers and multidisciplinary teams; (3) Improving the quality of care in nursing homes and other health facilities; (4) Supporting Adult Protective Services; (5) Increasing elder abuse research; and (6) Supporting age-friendly communities.

Enhance Access to Needed Services

- Promote independence and enhance the quality of older lives through increased access to comprehensive and integrated health care, social services and supportive resources.

Expand Elder Abuse Forensic Centers and Multidisciplinary Teams

- Increase the number of elder abuse forensic centers and multidisciplinary teams statewide to effectively respond to complex, multifactorial cases of elder abuse and neglect; augment victim services through capacity assessments, financial expertise, elder advocates and person-centered, trauma-informed care.

Improve the Quality of Care in Nursing Homes and Other Health Facilities

- Support policies that improve the quality of care for older adults in long-term care, residential care and unlicensed facilities. This includes initiatives to increase funding for long-term care ombudsmen and Department of Public Health and Community Care Licensing oversight and inspections, mandatory penalties for noncompliant institutions and comprehensive elder abuse and mandatory reporting trainings.

Support Adult Protective Services

- Support Adult Protective Services' efforts to investigate allegations of abuse and assist older adults who have been mistreated; provide additional training for caseworkers, standardize practices and consolidate data statewide and institute an abuser registry in California; expand the facility of caseworkers to conduct capacity screenings and assessments to evaluate decision-making authority and optimize service provision.

Increase Elder Abuse Research

- Conduct research to assess the statewide prevalence, impact and economic costs of elder abuse and neglect; evaluate the efficacy of systemic measures to detect and remediate abuse: identify gaps in prevention to inform state policies and practices and recommended

interventions.

Support Age-friendly Communities

· Support the development of age-friendly communities, senior centers and intergenerational programs throughout the state. Social connectedness within and across age groups promotes health and wellness among our older cohort, reduces isolation and decreases the prevalence of abuse.

As the Master Plan on Aging is forged and implemented, it is imperative that the state include equity measures in each of these priorities to reach older Californians across various abilities, locations, incomes, genders, sexualities and cultures. The NCEA offers the Governor, the Stakeholder Advisory Committee and the legislature its continued support to fulfill the promise of justice as we age. By including elder abuse in the Master Plan on Aging, together we can ensure that all Californians, no matter their age, have the support and protections they need.

Q7 Provide any supporting evidence for your recommendation: [Add links or summaries of research evidence that support your unique vision.]

As the National Center on Elder Abuse, we believe we have materials that can be utilized now by the Master Plan advisers to improve the quality of life of all Californians. We are located at the Keck School of Medicine at USC and are uniquely positioned to understand the needs of older adults on a global and community based lense.

Q8 Give examples of local, state or national initiatives that can be used as an example of best practices: [Provide any available links and sources.] Local: State: National: Other:

i Acierno, R., Hernandez, M. A., Amstadter, A. B., Resnick, H. S., Steve, K., Muzzy, W., & Kilpatrick, D. G. (2010). Prevalence and correlates of emotional, physical, sexual, and financial abuse and potential neglect in the United States: The National Elder Mistreatment Study. *American journal of public health*, 100(2), 292-297. ii Fang, B., & Yan, E. (2018). Abuse of older persons with dementia: a review of the literature. *Trauma, Violence, & Abuse*, 19(2), 127-147. iii Burnes, D., Pillemer, K., & Lachs, M. S. (2016). Elder abuse severity: A critical but understudied dimension of victimization for clinicians and researchers. *The Gerontologist*, 57(4), 745-756. iv Stripling, A. M., Dautovich, N. D., Tighe, C., Shoji, K., & Capp, K. (2017). Elder Abuse and Mistreatment. In *Handbook of Behavioral Criminology* (pp. 419-434). Springer, Cham.

Q9 Provide a roadmap to implementation: [Insert any actions state agencies, legislators, counties, local government, or philanthropy can take to move this recommendation forward. Some of the entities listed below may or may not be applicable to each recommendation.] State Agencies/Departments: [action to be taken by Governor or specific state agencies] State Legislature: [legislation needed to implement recommendation] Local Government: Federal Government: Private Sector: Community-Based Organizations: Philanthropy: Other:

<https://eldermistreatment.usc.edu/national-center-on-elder-abuse-ncea-usc/national-center-on-elder-abuse-publications/>

<https://ncea.acl.gov/>

<https://eldermistreatment.usc.edu/>

Q10 Identify person-centered metrics: [What are the individual measures of inputs or outcomes that can be used to predict your recommended action's impact on people.]

Adult Protective Service (APS) workers assess older adult clients for abuse and neglect and are asked to determine the client's understanding of the risks they face so they can develop an intervention plan together. Yet, APS workers have little structured training in how to make such judgments. The Interview for Decisional Abilities (IDA 3.0-CA) is a tool designed for use by APS workers to assess the ability of suspected victims to make decisions about risks. With the aim of providing APS the skills needed to utilize this tool, the California IDA team has conducted a series of 2-day training across 30 California counties. In addition, to build the evidence base for the IDA 3.0-CA tool the California IDA team studied the reliability of the tool and is currently conducting a randomized-controlled trial to measure the tools effectiveness to guide interventions. The trial is expected to conclude in July 2019 with projected preliminary results in September 2019.d

Q11 Measuring Success: [Describe specific metrics that could be used to empirically measure the effectiveness of your recommendation]

The NCEA uses a wide variety of research and analytics tools which could be focused directly on CA older adults.

Q12 Measuring Success: [How would we know that the implementation of your recommendation is successful?]

Short term: By 2020...

Increase in elder abuse training requests for law enforcement, adult protective service workers and other interested individuals

Mid term: By 2025...

The establishment of EA Forensic Centers throughout the state of CA

Long term: by 2030...

Law Enforcement well versed in EA issues with successful enforcement, prosecution and restoration of individuals property and well being.

Q13 Provide data sources: [What existing data can be used to measure success or progress?]: Existing data sources: [specify datasets, variables, and data owner/location] Suggestions for data collection to evaluate implementation of this goal when no data sources exist:

USC/NCEA enlists a variety of research project, logic models and tools that can be utilized to capture CA specific information.

Q14 Identify potential costs and/or savings: [Provide any research, actuarial analysis or other evidence of the cost of, or potential savings from, implementing your recommendation.]

By preventing financial elder abuse, older adults can be protected from financial ruin that ultimately puts them into state Medi-Cal, IHSS and related programs.

Q15 Prioritize your recommendation: [How would you prioritize your recommendation relative to other needs/priorities?]

High

Q16 Contact information: [Let's stay in touch!]

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