

California Child Welfare Council
DATA LINKAGE AND INFORMATION SHARING (DLIS) COMMITTEE NOTES
September 2, 2020 1:00 PM TO 3:00 PM

Welcome & Introductions

Action Items:

- Approval of July 21st Meeting Notes – Moved, Seconded, Approved.

Discussion Items:

- National/State/Local Project Updates — Brief summaries and updates on progress of national, state and local initiatives or studies - “Data in the News” (Laurie Kappe; Lilia Granillo)
 - o Trend has continued in wanting to estimate the impact of COVID on child abuse/neglect and permanency – a number of articles on this subject
 - o Concerns as well about undercounting certain populations (Latinx, Indigenous)
- Potential presentations for December meeting
 - o Mark Courtney – Findings from the most recent wave of the CalYOUTH study
 - o CWS-CARES update with an emphasis on courts and COVID - many courts are going “paperless”
 - o Discussion within this subcommittee regarding data linkage solutions to some of the pressing problems that are raised in the full council – We can offer ourselves as thought-partners to other members to start working through the issues
 - Possibilities: Drop in Allegations, Coordination of Mental Health Services, Courts
 - o If you have additional ideas, you can email Daniel Webster or Alicia Sandoval

Presentation: Amber Presidio, Service Manager – Child Welfare Digital Services; Louis Cretaro, Service Manager – Child Welfare Digital Services

“Integration of Court Systems into Child Welfare Services – California Automated Response and Engagement System (CWS-CARES)”

- County representatives from small, medium, and large counties across the state
- Goals – Efficient and accurate ability to create, complete, and file all court documents; Reduce paper dependency; Enabling users to track due dates, tasks, and legal timelines; Allow users to extract data related to court system performance and court user performance
 - o Ideas: Automation, Filing via interface, Links to WIC code and policies, Parent and child portals, Document management within CARES, Alerts for new tasks, Dashboards to view timelines and due dates, Shared calendar and court dates and due dates, Ability to track reasons for continuances, report timeliness, and rulings by the court that are contrary to Child Welfare recommendations, Document revision logs prior to court submission
- Benefits if these goals are achieved
 - o Shorter permanency timelines for families
 - o Reduction in court continuances based on child welfare worker error
 - o Reduces child welfare worker office time, allowing for additional face to face client time
 - o Allows stakeholders to participate in the Dependency Court process via portal technology

- Work in Progress
 - o Blueprinting – documenting the business process flow, planning paths for paper submission of documents and interface transactions
 - o Researching the applicable policies and laws for each court building block within the blueprint
 - o Outreach and engagement with the court core counties to learn about county variance in court work, pain points, opportunities, and feature ideas
- Court Interface
 - o 9 specific data interfaces are outlined in the slides
- County Court Requirements
 - o Must be using an automated court system
 - o Can identify a single point of contact for all future CWS-CARES communication and coordination needs
 - o CWS-CARES will provide a manual courts interface for counties that don't meet requirements
- Ball Park Timeline?
 - o Tied to the overall CWS-CARES timeline ("Project Roadmap"): there are a few products that are ahead of the court project
 - o This project is still in the procurement process; Using this time to do research

Discussion of Presentation

- Occurred throughout meeting

Committee Adjourned; Next Meeting December 1, 2020 (Destination TBD)